



MICHIGAN VETERAN FACILITY AUTHORITY BOARD MEETING

Meeting Book

July 21, 2026

at

Michigan Veteran Homes at Grand Rapids

2950 Monroe Ave. NE

Grand Rapids, MI 49505



2026 07 MVFA Board Meeting

Date MVFA Board Meeting Agenda

10:00 am	1. Call to Order and Pledge of Allegiance David Henry	Call to Join
10:00 am	2. Attendance Roll Call David Henry	
10:00 am	3. Adoption of Agenda David Henry	Motion
10:05 am	4. Public Comment David Henry	
10:10 am	5. Approval of Minutes David Henry 1. 2026 05 MVFA Proposed Board Meeting Minutes.pdf	Motion
10:15 am	6. Executive Director's Report Anne Zerbe	
10:15 am	1. Update on Replacement Facility for MVH DJ Jacobetti Anne Zerbe	
10:20 am	1. Construction Update Mike Hassan 1. Construction Update Board Meeting 21 July 2026	
10:30 am	2. Status of Board Appointments Ryan Engle	
10:35 am	3. Operational Status of the MVH at Chesterfield Township Jennifer Manning	
10:40 am	4. Operational Status of MVH at DJ Jacobetti Chris LaJoie	
10:45 am	5. Operational Status of the MVH at Grand Rapids Carly MacDonald	
10:50 am	6. Operational Status of MVH Steve Rolston	
	7. Committee Updates	
11:00 am	1. Executive Committee David Henry	
11:15 am	2. Budget and Financial Oversight Committee Brad Slagle 1. 2026 07 21 Board Report Financial Oversight Subcommittee	

11:30 am	3. Quality and Compliance Committee Carla Wilson-Neil	
11:40 am	4. Strategic Engagement Committee Barry Walters	
11:50 am	5. Executive Director Performance Review Committee Brad Slagle	
12:00 pm	8. New Business David Henry	
12:15 pm	9. Public Comments (limit to 3 minutes) David Henry	
12:30 pm	10. Board Comments David Henry	
12:45 pm	11. Closed Session David Henry	Motion
1:00 pm	12. Adjournment David Henry	Motion
	13. Board Book Attachments 1. PA 351 Quarterly Report Q3 FY26 2. Q3 FY26 MVH Staffing Report.pdf 3. 2026 06 PA 121 Abuse-Neglect Bi-Month.pdf 4. 2026 04 Monthly Census Report FY26 5. 2026.05 Monthly Census Reports.pdf 6. 2026 06 Monthly Census Report FY26 7. BP-021 Interment in Cemetery 8. MVFO Semi-Annual Report 11.08.2025 to 05.08.2026	



**MICHIGAN VETERANS' FACILITY AUTHORITY
BOARD OF DIRECTORS MEETING**

May 19, 2026
10:00 a.m.

PROPOSED MINUTES

A meeting of the Michigan Veterans Facility Authority (MVFA) Board of Directors was called to order at 10:01 a.m. by Chair David Henry. The meeting was conducted at Michigan Veterans Home at Chesterfield (MVHCT), 47901 Sugarbush Rd., Chesterfield, MI 48047, in the multi-media room.

1. Pledge of Allegiance was recited by the group.

2. Attendance Roll Call

MVFA Board Members present: Chairman David Henry, Brad Slagle, Nancy Susick, David Rutledge, Gregory Sobczyk, Carla Wilson-Neil, Scott House, and Barry Walter (arrived 10:28 a.m.). There was a quorum present.

Staff Present: Anne Zerbe, Beth Simonton-Kramer, Jason Geissler, Jennifer Manning, Jacqueline Huhn, Erica Bobrowski, Phil Jeffries, and Lynda Wagner.

Virtual Guests: Amanda Shelast, Shawn Turner, Ryan Engle, Niki Wheeler, Jodi Visser, Mike Hassan, Melissa Velie, Tiffany Carr.

Absent:

3. Welcome New Board Member

Sobczyk was welcomed to the board, replacing Mary Anne Shannon whose term ended in April 2026. House was introduced as the designee for MG Rogers. Both shared a brief background.

Henry advised the group that an announcement would be made soon that an Honor Walk will take place in respect of a Member who passed earlier.

4. Adoption of Agenda

A motion was made by Slagle to adopt the agenda dated May 19, 2026, as presented, and it was supported by Susick. The motion was passed.

5. Public Comment

There were no comments from the attendees present or virtual.

6. Approval of Proposed Minutes

Wilson-Neil proposed approving the minutes of the January 20, 2026, meeting as presented, supported by Henry. The motion was passed.

7. Executive Director's Report

Zerbe applauded the 3 members from the DTMB financial support team for MVH. The group started with a 6-month commitment which has now become 10 years of service.

7.1. Update on the replacement project for MVH DJ Jacobetti

- 7.1.1. A presentation of construction progress was shared by Hassan. About \$26M in contracts have been awarded. The MOA has yet to be approved but has been escalated to the Governor's office. The Ad Board Meeting will be held on 6/02 to approve another \$60M in

contracts that will be awarded on 6/03/26. Site work completed to date includes deep underground utilities and foundations for neighborhoods 1 and 2.

7.2. Operational Status of MVHCT

Manning reported a census of 124 with 160 veterans on the wait list to admit to the Home. MVHCT is in the CMS window currently and expects the VA survey in July. Last week the 5-year anniversary of MVHCT was celebrated. The annual 5K Run, Walk & Roll event will take place on 6/06.

7.3. Operational Status of MVHDJJ

Zerbe reported the census is at 103. The VA was requested to decrease the recognized beds to 108 in preparation for the move into the new building. There was 1 FRI reported. The VA survey was in April, and surveyors were very complimentary of the clinical nursing care. Issues with Nutrition Services contract continue to escalate. The leadership team, Central Procurement, and leadership from the vendor continue to work through those issues. Zerbe confirmed that the same contractor is also used at MVHCT where the contracting process will begin in February of 27.

Zerbe reported that Jacobetti is also working through a transition plan including moving members to other units. Additionally, they celebrate State Veterans Home Week with a member and staff picnic. This comes as Jacobetti celebrates its 45th birthday.

Ron Oja resigned his position as Administrator for MVH D.J. Jacobetti, and Chris LaJoie has assumed the interim role until the position is posted and filled through the normal procedure. Challenges with severe winter weather, the aforementioned dietary vendor, survey, and gradual transition to a new Home have been met head-on by LaJoie who has been with Jacobetti for nearly 25 years, starting as a CNA.

7.4. Operational Status of MVHGR

MacDonald reported a census of 123. There have been 10 deaths since February. MVHGR is a 5-star facility, although the quality measures rating over the past 2 months has dropped to a 4. MVHGR remains in compliance with CMS and the VA. The Home is planning a 5-year anniversary party themed *"You're a Star at GR,"* featuring a taco bar and talent show. On 5/20 at 5 pm, flags will be placed in the cemetery by several groups from the community.

The maintenance team at MVHGR has identified structural issues with the dam in the creek which runs through Grotto Park, next to the Home. A representative from the Civil Engineering Group currently contracted with the State agrees that the dam is in disrepair. Studies will be done to determine what impact failure of the dam would have for the Home and surrounding area, which will assist to develop recommendations on how to move forward. Demolition and replacement of the dam is estimated to be roughly \$2M.

Demolition of the old Grand Rapids Home is underway and expected to wrap up by the end of this summer. Options for the land after demolition were discussed.

7.5. Operational Status of MVH

Zerbe reported that Steve Rolston and LaJoie have been working on timelines related to the transition of Jacobetti to the new building. Planning is paramount to minimize revenue loss from the move due to the inevitable period of time between moving the first group of members and recognition by the VA, allowing reimbursement for care. Zerbe will work closely with DTMB Support to analyze the impact that will have on the budget.

8. **Committee Updates**

8.1. Executive Committee - David Henry



**MICHIGAN VETERANS' FACILITY AUTHORITY
BOARD OF DIRECTORS MEETING**

May 19, 2026
10:00 a.m.

- 8.1.1. MVFA Board appointee update – the MVFA board seats are filled at this time with the addition of Sobczyk and House.
- 8.1.2. Appeals Board status – Memorandum for Record letters were shared for the three approved members to the Appeals Board: Ray Carlson, Patricia Patterson, and Jason Wallner. MIDAV submitted Joanne Skippergosh as a candidate for the remaining open Appeals Board seat. A motion was made by Henry and seconded by Walter to appoint Skippergosh to the Appeals Board. Roll call vote:

Henry	Yes
Rutledge	Yes
Slagle	Yes
Sobczyk	Yes
Susick	Yes
Walter	Yes
Wilson-Neil	Yes

The motion passed. A letter will be sent to Skippergosh to confirm appointment.

- 8.1.3. Simonton-Kramer presented the proposed updated version of the bylaws at the January 2026 meeting. Rutledge motioned to accept the bylaws without edits, seconded by Susick. Roll call vote:

Henry	Yes
Rutledge	Yes
Slagle	Yes
Sobczyk	Yes
Susick	Yes
Walter	Yes
Wilson-Neil	Yes

The motion was passed.

The group left the room briefly at 10:58 a.m. to participate in the Honor Walk and reconvened at 11:06 a.m.

- 8.1.4. The 2026 Feb OAG Report Summary of the Performance Audit of DMVA IT Systems was shared. Zerbe stated that MVH is working to develop a Corrective Action Plan (CAP) to address the concerns raised in the audit. The Board discussed their comfort level with the security of member data.
- 8.1.5. Henry nominated Walter to assume the office of MVFA Secretary. Rutledge moved to accept the nomination by acclamation for Walter to assume the office.
- 8.1.6. Wilson-Neil was appointed as the Quality and Compliance Committee Chair.

Sobczyk was added to the Quality and Compliance Committee.

8.2. Budget and Finance – Slagle

The most recent meeting was May 7. A summary report was shared indicating that revenue has increased due to a slight increase in members who are service connected. The projected expenses FY26 have decreased. The FY27 budget is \$2.9M.

The Board discussed the impact of upcoming State leadership changes in FY27.

Chesterfield is receiving a \$100K donation and continues to build its outreach by educating donors of the MVH tax status.

Upon invitation to members who want to join this committee, Sobczyk will be invited to first observe the next committee meeting.

8.3. Quality and Compliance Committee – Wilson-Neil

The most recent meeting was 4/30, and the minutes were shared with the Board. MVHCT has increased their Quality Measure star rating from 3 to 4. Survey tags at MVHGR and MVHDJJ are being appropriately addressed.

Sobczyk agreed to serve on this committee along with Wilson-Neil and Susick.

8.4. Strategic Engagement Committee – Walter

The Winter NASVH Conference was attended by members of MVH Central Leadership and Slagle, and the team met with each of the members of the Michigan delegation or staff. Engle and Slagle also attended a recent meeting of the Marquette Ambassadors. Slagle stressed the importance of maintaining a good working relationship with the group, especially with the upcoming disposition of the property and the old Jacobetti Home.

The last committee meeting was held 4/21. The bills to support combining duplicative surveys (S3532 and HR7747) were discussed along with bills to address high-cost medications. The latter involves consideration of fairness to all members due to service connection and potential expense to the Home for those who are not 100% service connected. Walter moved to sign the support letters for the Senate bill S3532, and House bill HR7747 advocating to combine duplicative survey processes. Rutledge supported the motion. Roll call vote:

Henry	Yes
Rutledge	Yes
Slagle	Yes
Sobczyk	Yes
Susick	Yes
Walter	Yes
Wilson-Neil	Yes

The motion was passed.

Walter announced that there is significant interest in the veteran community and the Commandants Group for the expansion of homes in Michigan. Wayne County is the targeted location supported by those groups. This location has been visited in years past and the historical site materials and documents about efforts to obtain a site in that area will be added to BoardEffect archived files for reference.

Major events coming up include the Cemetery Flag Placement in Grand Rapids, the Annual Chesterfield 5K Run, Walk, Roll, and Jacobetti will host the Volunteer banquet for 64 volunteers.

8.5. Executive Director Performance Review Committee – Slagle, Chair

This committee along with the Executive Committee will write a recommendation to the Governor to affirm Zerbe as the Executive Director. Goals for Zerbe going forward include the Marquette construction project, organizational performance measure program, and legislative and public advocacy on key initiatives and issues impacting the Homes. The 2026 review will be the abbreviated version, and the goal is to start the in-depth review a little earlier in 2027. Walter motioned to accept the independent review report, seconded by Wilson-Neil. Roll call vote:



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Henry	Yes
Rutledge	Yes
Slagle	Yes
Sobczyk	Yes
Susick	Yes
Walter	Yes
Wilson-Neil	Yes

The motion was passed.

9. Public Comment

Member Kip Brand thanked the Board for inviting him to join the meeting and stated his questions were answered.

Zerbe announced notification that the aforementioned MOA for the Marquette construction project was just received.

10. Board Comments

Walter apologized for his tardiness and stated the meeting was excellent. He also thanked Tiffany Carr for attending the recent Leadership Conference stating she and Ryan did a great job representing the Board.

Rutledge had no comment.

Susick thanked Anne for her leadership and for going through the evaluation process. She stated Anne has a wonderful team.

Slagle reminded the group that in July, Ryan will be sworn in as president of NASVH in Oklahoma City on what will be the 75th anniversary of NASVH. He added that the first president of NASVH was the Commandant of The Grand Rapids Home for Veterans, Walter Baker.

Wilson-Neil said it was a privilege to be there and that the Homes are beautiful. She also appreciated the Honor Walk earlier during the meeting.

Greg Sobczyk expressed the same sentiments as Wilson-Neil.

House shared a sentiment that MG Rogers often shares, "member for life," which is how much he values what happens here at the Homes. The Guard infrastructure often focuses on getting kids in the door, continued service, but ultimately, it's the value that this organization provides taking care of our soldiers and service members with long-term care.

David Henry had no comment.

11. Closed Session

No closed session was held.

12. Adjournment – A motion to adjourn was made by Slagle and seconded by Wilson-Neil. The motion was passed, and the meeting was adjourned at 12:15 p.m.



New Home For Veterans



New Home For Veterans Construction Update

**MVFA Board Meeting
Mike Hassan
21 July 2026**



New Marquette Construction Update

Contract Metrics:

- **Design Contract No.** DO 23*8838/DTMB Y-23126
- **Design Contract Award (1/27/2023)** \$519,673.00
 - Modifications 1-9 \$5,803,344.60
 - **Total Design Contract Amount** **\$6,323,017.60**
- **Construction Mgmt Contract** DO 171 23*19331/Y23120
- **CM Contract Award**
 - Modifications 1-4 **\$26,317,569.00**
 - **Modification 5** **\$60,764,296.00**
 - **Total Construction Contracts** **\$87,081,865.00**

Cost Schedule Quality Overall

Total VA/SBA Project Budget: \$97.509M

Administrative Expenses	\$ 1,000,000.00
Design Contract	\$ 5,800,000.00
Construction Contract	\$ 83,286,714.29
FF&E	\$ 3,265,000.00
Contingency	\$ 4,157,855.00

Primary Contacts:

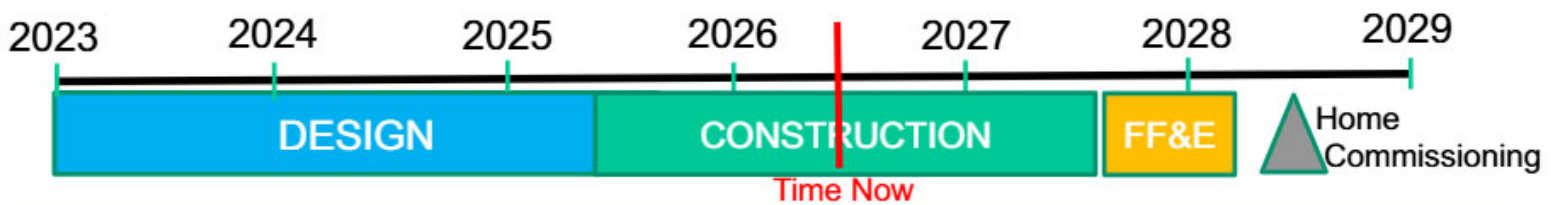
- MVH Dr. Mike Hassan, (517) 275-2761
- DTMB Mr. Chris Parsons & Jeff Barsch, (517) 256-5677
- Perkins Eastman Mr. Ramu Ramachandran, (213) 237-6683
- The Christman Company Mr. Mike Tarwater (616) 799-5959

Significant Recent Activities:

- VA Under Secretary of Health signed MOA 5/28/2026
- Neighborhood 1- Household 1 & 2 foundation and underground plumbing in progress since 3/15/2026
- Neighborhood 2- Household 3 & 4 foundation started 4/15/2026
- Excavating Neighborhood 3 foundation in progress since 5/28/2026
- Subgrade and base layer of Ring Road in progress
- Reimbursement #1 approved in the amount of \$6,567,004.57 on 6/18/2026
- Awarding remaining construction contracts valued at approximately \$60.8M starting 6/3/2026

Project Milestones

- Design complete: Feb 2025
 - Revisions made to reduce cost
- Bid package released: Feb 2025
 - Re-bid most WCs in June 2025
- Tree clearing 100% complete: March 2025
- Contractor mobilization: July 2025
- Construction period: ~24 months
- Date construction expected to be completed: Late 2027
- FF&E, Training, Inspection, Licensing, etc.: March 2028
- Home Commissioning and relocation from old facility: Mid 2028





New Marquette Veteran Home EarthCam Camera

Click Link to Play Time-Lapse

[Marquette Veterans Home | EarthCam
Construction Camera](#)



Marquette New Home Neighborhood 1 Progress May 2026



***Shallow Underground
Plumbing***



Damp Proofing

Marquette New Home Neighborhood 2 Progress June 2026



Foundation Forming

Foundation Insulation





Marquette New Home Neighborhoods 1-3



***Slab on Grade N1
6/29/2026***

***Footing/Foundation Wall N3
6/29/2026***





Marquette New Home Community Center & Retention Pond



***Installing Sanitary Connection
at Community Center
7/2/2026***



***Retention Pond Shaping
6/26/2026***



MICHIGAN VETERAN HOMES

July 21, 2026

MVH Budget & Financial Oversight Committee

Report to Board of Directors -

The subcommittee met on 7/9/2026 with Chair Slagle; staffers: Erica Bobrowski, Jackie Huhn, Anne Zerbe, Steve Rolston, Beth Simonton-Cramer, Lynda Wagner and DMVA CFO Rachel Breedon.

1. FY2026 Budget

- a. The FY2026 budget was reviewed and is in balance.
- b. Revenues projections are up slightly due to a slight increase in the number of 70-100% service-connected disabled veterans, but mainly due to the elimination of an \$800,000 IT project that was going to be paid to DTMB via a revenue reduction, so that revenue was restored. Expense projections are lower due to a reduction in projected staffing costs, primarily at the Grand Rapids home. The net revenue improved by \$2.3M since the last report.

2. FY2027 Budget

- a. \$2.9 million in GF appropriation has been shifted from General Fund to the VA authorization. This will result in expenditure of VA restricted revenue carry-forward that will not be available for unexpected expenditures nor the increased costs that will be incurred during the transition to the new building for the Marquette Home. The budget bill is currently awaiting the Governor's signature. Also, economic increases will be granted for salaries only, so the Homes must cover all other cost increases from other revenue.

3. FY2028 Budget Development

- a. The 2028 budget process has begun. With the move to the new building in Marquette during 2028 and having simultaneous operations in two buildings, 2028 will be a challenging year for budgeting. Unlike the GRHV move, the new building is not on the same campus and is not downsizing.

4. Charitable Funds Report –Chesterfield Twp. received a \$100,000 grant. The FY26 report has expenditures of \$400,000 for new vehicles used for outings. The balance remains robust due to several large donations in 2025.

5. Audit Status

- a. The OAG is preparing the 2026 renewal for the MVFA contract audit with Andrews Hooper Pavlik PLC (AHP). The cost of the fiscal year 2025 audit was \$107,321. The cost of the OAG audit for fiscal year 2024 was \$108,000.
- b. OIAS Engagement – Michigan Veteran Homes Financial Analysis is still on-going. There is no cost to this engagement.



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

July 13, 2026

Governor Gretchen Whitmer
State of Michigan
Romney Building
Lansing, MI 48909

Dear Governor,

SUBJECT: PA 351 of 2020 – FY26 Third Quarter Reporting

Attached please find the quarterly report from the Michigan Veteran Homes at Chesterfield Township, the Michigan Veteran Homes D.J. Jacobetti, and the Michigan Veteran Homes at Grand Rapids, pursuant to Public Act 351 of 2020, MCL 36.112a.

If you have any questions regarding this report, please contact Beth Simonton-Kramer at 616.498.5357.

Sincerely,

Anne Zerbe
Executive Director, MVH

Attachment

cc: Senate Committee on Veterans and Emergency Services
Senate Appropriations Subcommittee on Military, Veterans, State Police
House Committee on Military, Veterans and Homeland Security
House Appropriations Subcommittee on Military and Veterans and State Police
Major General Paul D. Rogers, DMVA Director

MVH Quarterly Report**Quarter 3Q, FY 2026****Pursuant to Public Act 560 of 2016 (as amended by PA 351 of 2020), MCL 36.112(a)**

Sec. 9 (1) No later than January 1, April 1, July 1, and October 1 of each year, the Michigan Veteran Homes, its successor agency, or the department of military and veterans' affairs shall report in writing all the following information concerning any state veterans' facility to the governor, the senate and house committees on veterans' affairs, and the senate and house appropriations subcommittees for the department of military and veterans' affairs:

(a) Staffing levels and the extent to which staffing levels do or do not meet industry standards.

38 CFR Part 51.130(d) requires a minimum of 2.5 hours per-patient delivered (PPD).

Actual total direct care PPD for FY26 Quarter 3:

Michigan Veteran Homes at Chesterfield Township (MVHCT)	7.2 PPD
Michigan Veteran Homes D.J. Jacobetti (MVHDJJ)	5.314 PPD
Michigan Veteran Homes at Grand Rapids (MVHGR)	7.3 PPD

(b) Number of patient complaints, average time to review a complaint and respond, and response to each complaint.

<u>Home</u>	<u>Number of Complaints</u>	<u>Average Time to Review and Respond</u>
MVHCT	1	5 days
MVHDJJ	3	1 day
MVHGR	33	10 days

MVHCT Responses:

1. Member keeps receiving regular cups, when he is supposed to utilize a 2-handle cup. Kitchen Supervisor made aware for staff education.

MVHDJJ Responses:

1. Member had a complaint of his personal scissors were missing. New scissors were provided by the home.

2. Member had a complaint that the dietary department was not providing snacks and coffee as expected. Administrator addressed the concern with the dietary department and snacks were provided as expected.
3. Member complaint of missing wallet, keys, and money. Staff assisted member in searching his room and other locations of the home and were unable to locate the missing items. DPOA was contacted to provide an update. During the conversation, the DPOA confirmed the member's son was in possession of the missing items.

MVHGR Responses:

1. Education completed with staff.
2. Care plan updated.
3. Improvement in food temperatures at meals and implementation of plate warmers.
4. Two parts: 1) Denied wanting care plan updated. 2) Will review adding sweet potatoes to the upcoming menu selection survey.
5. Confirmed items from the shopping trip were delivered to the member's room.
6. Items were replaced by RP, Claim Against the State was completed for potential reimbursement.
7. Some money found, RP stated form could be closed.
8. Some shirts were found at the facility, RP brought in some replacement shirts. RP declined wanting to file a claim against the state for reimbursement.
9. Caregiver is no longer assigned to Blue Bridge household.
10. Daughter satisfied with follow-up completed by facility staff regarding concerns.
11. Family is doing member's laundry. Laundry processes reviewed and changed.
12. Order was updated to reflect different shifts for catheter bag to be changed.
13. 3 pairs of sweatpants were located. Lower dentures were repaired and returned.
14. Daughter will contact the hospital regarding process for getting a replacement phone/reimbursement.
15. Education was completed with the caregiver.
16. Replacement phone was bought by family.
17. Member was satisfied with follow-up completed by the facility.
18. Could not substantiate the allegation of financial misappropriation. State investigation completed. Police report was filed.
19. Member and daughter satisfied with facility follow-up. Received replacement clothing items. Re-education completed with staff member.
20. 1 mattress pad was located, the other remains missing. RP was not worried about it at this time.
21. Jacket was located, labeled, and returned to the member.
22. Clothing items were not found. Denied wanting to file a Claim Against the State for potential reimbursement.
23. Transportation for dialysis has been changed to Life EMS.
24. Education completed with the identified nurse.
25. Could not substantiate the identified concern.
26. Verbal education completed with the identified caregiver.

27. Relish was replaced and plan implemented to ensure relish is available in the member fridge.
28. Nursing staff conducting a self-med administration assessment with the member to see if he can self-administer any as needed pain medications.
29. Member's hat could not be found. Volunteer Coordinating will see if there's a donor willing and able to purchase a replacement.
30. Claim Against the State submitted for potential reimbursement.
31. White pants were found, labeled, and returned to the member.
32. Resolution pending – opened on 6/28/26.
33. Resolution pending – opened on 6/30/26.

(c) Timeliness of distribution of pharmaceutical drugs.

MVHCT - Pharmaceutical drugs are delivered to medication rooms and medication carts at the Home every two weeks for distribution for the following two-week period.

MVHDJJ - Pharmaceutical drugs are delivered to medication rooms and medication carts at the Home every two weeks for distribution for the following two-week period.

MVHGR – Pharmaceutical drugs are delivered the nursing units and medication carts at the Home every two weeks for distribution for the following two-week period.

(d) Security provided for pharmaceutical drugs in the facility, including the title of the individuals providing the security.

MVHCT - Pharmaceutical drugs are locked in the C2 safe within the pharmacy, to which only the licensed pharmacist listed below has sole access. The pharmacy requires a two-means of authentication in efforts to enter the pharmacy. Narcotics are double locked within the pharmacy. On the units, the medication rooms are locked, as are medication carts, and narcotics are double locked. The medication nurse on duty on any given shift is the only employee with the key to medications on the household.

A PYXIS Medication Station, located within the wellness center storage room for after-hours and weekend usage, only. The Wellness Center after-hours required key-card access, which is controlled, and a pre-determined group of Nurse Managers have specific key-card access to enter said storage room where the PYXIS is located.

The PYXIS station is accessed via individual sign on with password. There is also a security camera located in the Wellness Center in addition to the storage room.

Returned medications to the pharmacy are handled via nursing and documented on a form. Returned medications are re-stocked or destroyed as appropriate. Returned medications are logged into the QS1 pharmacy system.

The following individual provides the security and oversight of pharmaceutical drugs:

Kristie Schemansky, PharmD.

MVHDJJ - Pharmaceutical drugs are locked in the pharmacy, to which only the licensed pharmacists listed below have access. The pharmacy is equipped with an alarm. Narcotics are double locked within the pharmacy. On the unit(s), the medication rooms are locked, as are medication carts, and narcotics are double locked. The medication nurse on duty on any given shift is the only employee with the key to medications on the unit(s).

The following individuals provide the security and oversight of pharmaceutical drugs:

Brad Harvala, Pharmacy Director

Lori Krueger, Pharmacist

Barb Salmela, Pharmacist

MVHGR- Pharmaceutical drugs are locked in the pharmacy, to which only the licensed pharmacists listed below have access. The pharmacy is equipped with an alarm. Narcotics are double locked within the pharmacy. On the units, the medication rooms are locked, as are medication carts, and narcotics are double locked. The medication nurse on duty on any given shift is the only employee with the key to medications on the units(s).

A PYXIS Medication Station, located in the pharmacy entry way is available after hours. The front entry is only accessible via key card access when the pharmacy is closed. The PYXIS station is accessed via fingerprint or individual sign on with password. There is also a security camera located in the entry way.

The unit medication rooms are locked. Medication carts are locked with key access only and narcotics are double locked.

Returned medications to the pharmacy are handled via nursing and documented on a form. Returned medications are re-stocked or destroyed as appropriate. Returned medications are logged into the QS1 pharmacy system.

The following individuals provide the security and oversight of pharmaceutical drugs:

Louis Ciaramello, RPh

(e) How patient money is accounted for, including the name and title of the individual who supervises patient spending accounts.

MVHCT - Patient monies *held by the facility* are accounted for using generally accepted accounting principles, with interest applied to the balances monthly.

The following individual supervises patient spending accounts:

Sara Brys, Business Office Manager

MVHDJJ - Patient monies *held by the facility* are accounted for using generally accepted accounting principles, with interest applied to the balances monthly.

The following individual supervises patient spending accounts:

Sean Depuydt, Business Manager

MVHGR - Patient monies *held by the facility* are accounted for using generally accepted accounting principles, with interest applied to the balances monthly.

The following individual supervises patient spending accounts:

Ashley Rawlings, Business Manager

(f) Number of facility resident deaths that occurred since the most recent report.

MVHCT	9 facility deaths
MVHDJJ	13 facility deaths
MVHGR	11 facility deaths

(2) The department of military and veterans' affairs shall place the reports required under subsection (1) on its public website in a prominent and conspicuous manner.

These reports are published at www.michigan.gov/mvh/about/legislation

**Michigan Veteran Homes
Staffing Report**

<i>MVH at Chesterfield Township</i>	April 2026	May 2026	June 2026
I. Census			
Skilled Nursing Census (Monthly Average)	120	121	121
Domiciliary Census (Monthly Average)	0	0	0
II. Patient Care Hours			
Skilled Nursing PPD (Monthly Average)	7.3	7.2	7.2
Licensed Nursing PPD (Monthly Average)	2.1	2.1	2.1
CENA PPD (Monthly Average)	5.2	5.1	5.1
# of Time Below VA Min. 2.5 PPD	0	0	0

<i>MVH D.J. Jacobetti</i>	April 2026	May 2026	June 2026
I. Census			
Skilled Nursing Census (Monthly Average)	100.6	100.1	98.2
Domiciliary Census (Monthly Average)	1	1	1
II. Patient Care Hours			
Skilled Nursing PPD (Monthly Average)	5.235	5.364	5.345
Licensed Nursing PPD (Monthly Average)	2.011	2.121	2.128
CENA PPD (Monthly Average)	3.224	3.243	3.217
# of Time Below VA Min. 2.5 PPD	0	0	0

<i>MVH at Grand Rapids</i>	April 2026	May 2026	June 2026
I. Census			
Skilled Nursing Census (Monthly Average)	123	119	118
Domiciliary Census (Monthly Average)	0	0	0
II. Patient Care Hours			
Skilled Nursing PPD (Monthly Average)	6.96	7.32	7.62
Licensed Nursing PPD (Monthly Average)	2.18	2.27	2.47
CENA PPD (Monthly Average)	4.78	5.05	5.15
# of Time Below VA Min. 2.5 PPD	0	0	0



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

June 12, 2026

The Honorable Gretchen Whitmer
Governor of Michigan
PO Box 30013
Lansing Michigan

Dear Governor Whitmer,

SUBJECT: PA 121 OF 2024 – FY26 Bi-monthly Abuse & Neglect Allegation Reporting

Attached please find the April 2026 / May 2026 report from the Michigan Veteran Homes at Chesterfield Township, the Michigan Veteran Homes D.J. Jacobetti, and the Michigan Veteran Homes at Grand Rapids, pursuant to Public Act 121 of 2024, SEC. 504.(1).

If you have any questions regarding this report, please contact Beth Simonton-Kramer at 616.498.5357.

Sincerely,

Anne Zerbe
Executive Director, MVH

Attachments

cc: Senate Committee on Veterans and Emergency Services
Senate Appropriations Subcommittee on Military, Veterans, State Police
House Committee on Military, Veterans and Homeland Security
House Appropriations Subcommittee on Military and Veterans and State Police
State Budget Office
House Fiscal Agency
Michigan Veterans Facility Authority
Major General Paul D. Rogers, DMVA Director

MVH Legislative Reporting
Abuse & Neglect Report

Month/Year April 2026

PA 121 of 2024, SEC. 504.(1)

Sec. 504. (1) The MVFA shall report and investigate all complaints of abuse or neglect at a veterans’ facility in compliance with USDVA and CMS regulations for state veterans’ homes and skilled nursing facilities. The MVFA shall report on a bimonthly basis the following information: (a) A description of the process by which resident members and others may file complaints of alleged abuse or neglect at a veterans’ facility. (b) Summary statistics on the number and general nature of complaints of abuse or neglect. (c) Summary statistics on the final disposition of complaints of abuse or neglect received. (2) The MVFA shall display in high-traffic areas throughout the veterans’ facility the process by which visitors, resident members, and staff of the veterans’ facility may register complaints.

Statement describing the process by which resident members and others may file complaints of alleged abuse at the Homes

Staff must report any incident or suspicion of abuse, neglect, or misappropriation of property to the Administrator immediately. If the Administrator is unavailable, the report should be made to the Director of Nursing.

Any member, family member, or any other person may file a complaint with the facility’s Administrator or with any other officials in accordance with State law. This includes reporting to the State survey and certification agency concerning any instance or suspicion of member abuse, neglect, involuntary seclusion, or misappropriation of a member’s funds or property by any person.

Type of Report/Investigation	MVH at Chesterfield Twp		MVH DJ Jacobetti		MVH at Grand Rapids	
	Number Reported	Number Substantiated	Number Reported	Number Substantiated	Number Reported	Number Substantiated
Abuse	0		0		1	0
Member-to-Member Altercation	0		0		0	
Injury - Unknown Origin	0		0		0	
Neglect	0		0		0	
Elopement	0		0		0	
Misappropriation	0		0		0	
Mistreatment	0		0		0	
Exploitation	0		0		0	

MVH Legislative Reporting
Abuse & Neglect Report

Month/Year May 2026

PA 121 of 2024, SEC. 504.(1)

Sec. 504. (1) The MVFA shall report and investigate all complaints of abuse or neglect at a veterans’ facility in compliance with USDVA and CMS regulations for state veterans’ homes and skilled nursing facilities. The MVFA shall report on a bimonthly basis the following information: (a) A description of the process by which resident members and others may file complaints of alleged abuse or neglect at a veterans’ facility. (b) Summary statistics on the number and general nature of complaints of abuse or neglect. (c) Summary statistics on the final disposition of complaints of abuse or neglect received. (2) The MVFA shall display in high-traffic areas throughout the veterans’ facility the process by which visitors, resident members, and staff of the veterans’ facility may register complaints.

Statement describing the process by which resident members and others may file complaints of alleged abuse at the Homes

Staff must report any incident or suspicion of abuse, neglect, or misappropriation of property to the Administrator immediately. If the Administrator is unavailable, the report should be made to the Director of Nursing.

Any member, family member, or any other person may file a complaint with the facility’s Administrator or with any other officials in accordance with State law. This includes reporting to the State survey and certification agency concerning any instance or suspicion of member abuse, neglect, involuntary seclusion, or misappropriation of a member’s funds or property by any person.

Type of Report/Investigation	MVH at Chesterfield Twp		MVH DJ Jacobetti		MVH at Grand Rapids	
	Number Reported	Number Substantiated	Number Reported	Number Substantiated	Number Reported	Number Substantiated
Abuse	0		0		0	
Member-to-Member Altercation	0		0		0	
Injury - Unknown Origin	0		0		0	
Neglect	0		0		0	
Elopement	0		0		0	
Misappropriation	0		0		1	0
Mistreatment	0		0		0	
Exploitation	0		0		0	

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP

April 2026 Monthly Census Report

Facility Census Data				
	Facility Census on Last Day of:		% of EOM Census Current Month	End of Month Average YTD
	Current Month	Last Month		
TOTAL CENSUS	123	121	<i>n/a</i>	122
By Care Setting				
Skilled Nursing	123	121	100.0%	122
Domiciliary	n/a	n/a	n/a	n/a
By War Era of Service				
WWII	2	2	1.6%	2
KC	9	8	7.3%	8
VNE	88	88	71.5%	90
Peacetime	14	13	11.4%	13
Gulf War	7	6	5.7%	6
Other	0	0	0.0%	0
Dependent	3	4	2.4%	4
By Age				
Under 60	3	3	2.4%	3
60 - 79	67	65	54.5%	68
80+	53	53	43.1%	51
By Gender				
Male	117	114	95.1%	115
Female	6	7	4.9%	7

Admissions, Deaths, Discharges During Month			
	Current Month	Total YTD	Monthly Avg YTD
Admissions	4	38	4.0
Deaths	2	36	3.4
Forced Discharges (<i>see memo</i>)	0	0	0.0
Other Discharges	0	3	0.1

Resident Assessment & Admissions Application Processing		
	Current Month	Total YTD
Financial Reassessments Performed	5	63
Admission Applications Processed	5	64
Admission Applications Approved	5	49
Approved Applicants Admitted	4	37
Approved Applicants on Waitlist or Not Yet Ready for Admission	9	134
Admissions Applications Denied	0	4

Occupancy & Waitlist Rates					
	Avail. Beds	Waitlist	EOM Occupied	EOM % - Current	EOM % - Previous
Skilled Nursing	128	9	123	96.1%	94.5%
Domiciliary Care	n/a	n/a	n/a	n/a	n/a

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP
April 2026 Monthly Census Report

Detailed Census Data - By Care Setting				
Skilled Nursing Census	Total Census	%	Average I & A	
70-100% or Adjudicated	92	74.8%	(of total SN census)	n/a
Veteran (not 70-100 SCD)	28	22.8%	(of total SN census)	\$3,460.50
Dependent	3	2.4%	(of total SN census)	\$4,195.82
TOTAL Skilled Nursing Census	123	100.0%	(of TOTAL census)	n/a
Domiciliary Census	Total Census	%	Average I & A	
Veteran	n/a	n/a	(of total Dom census)	n/a
Dependent	n/a	n/a	(of total Dom census)	n/a
Total Domiciliary Census	n/a	n/a	(of TOTAL census)	n/a

Detailed Census Data - Age & Gender			
Census by Age & Gender	Male	Female	Total
Under 60	3	0	3
60-79	65	2	67
80+	49	4	53
TOTAL	117	6	123
% of Census	Male	Female	Total
Under 60	100.0%	0.0%	2.4%
60-79	97.0%	3.0%	54.5%
80+	92.5%	7.5%	43.1%
TOTAL	95.1%	4.9%	n/a

Detailed Census Data - Era of Service & Gender			
Census by EOS & Gender	Male	Female	Total
WWII	2	0	2
KC	8	1	9
VNE	87	1	88
Peacetime	13	1	14
Gulf War Era	7	0	7
Other	0	0	0
Dependent	0	3	3
TOTAL	117	6	123
% of Census	Male	Female	Total
WWII	100.0%	0.0%	1.6%
KC	88.9%	11.1%	7.3%
VNE	98.9%	1.1%	71.5%
Peacetime	92.9%	7.1%	11.4%
Gulf War	100.0%	0.0%	5.7%
Other			0.0%
Dependent	0.0%	100.0%	2.4%
TOTAL	95.1%	4.9%	n/a

Michigan Veteran Homes DJ Jacobetti
March 2026 Monthly Census Report

Facility Census Data				
	Facility Census on Last Day of:		% of EOM Census	End of Month
	Current Month	Last Month	Current Month	Average YTD
TOTAL CENSUS	99	102	n/a	102
By Care Setting				
Skilled Nursing	98	101	99.0%	101
Domiciliary	1	1	1.0%	1
By War Era of Service				
WWII	2	2	2.0%	2
KC	7	5	7.1%	6
VNE	73	78	73.7%	77
Peacetime	13	13	13.1%	14
Gulf War	1	1	1.0%	1
Other	0	0	0.0%	0
Dependent	3	3	3.0%	3
By Age				
Under 60	1	1	1.0%	1
60 - 79	49	51	49.5%	50
80+	49	50	49.5%	51
By Gender				
Male	93	96	93.9%	96
Female	6	6	6.1%	6

Admissions, Deaths, Discharges During Month			
	Current Month	Total YTD	Monthly Avg YTD
Admissions	3	44	2.3
Deaths	6	42	3.8
Forced Discharges (see memo)	0	0	0.0
Other Discharges	1	6	0.2

Resident Assessment & Admissions Application Processing		
	Current Month	Total YTD
Financial Reassessments Performed	9	199
Admission Applications Processed	5	82
Admission Applications Approved	3	46
Approved Applicants Admitted	3	45
Approved Applicants on Waitlist or Not Yet Ready for Admission	48	876
Admissions Applications Denied	1	9

Occupancy & Waitlist Rates					
	Avail. Beds	Waitlist	EOM Occupied	EOM % - Current	EOM % - Previous
Skilled Nursing	126	48	98	77.8%	80.2%
Domiciliary Care	3	0	1	33.3%	33.3%

Michigan Veteran Homes DJ Jacobetti
March 2026 Monthly Census Report

Detailed Census Data - By Care Setting				
Skilled Nursing Census	Total Census	%	Average I & A	
70-100% or Adjudicated	47	48.0%	(of total SN census)	n/a
Veteran (not 70-100 SCD)	48	49.0%	(of total SN census)	\$3,567.18
Dependent	3	3.1%	(of total SN census)	\$991.40
TOTAL Skilled Nursing Census	98	99.0%	(of TOTAL census)	n/a
Domiciliary Census	Total Census	%	Average I & A	
Veteran	1	100.0%	(of total Dom census)	\$0.00
Dependent	0		(of total Dom census)	
Total Domiciliary Census	1	1.0%	(of TOTAL census)	n/a

Detailed Census Data - Age & Gender			
Census by Age & Gender	Male	Female	Total
Under 60	1	0	1
60-79	45	4	49
80+	47	2	49
TOTAL	93	6	99
% of Census	Male	Female	Total
Under 60	100.0%	0.0%	1.0%
60-79	91.8%	8.2%	49.5%
80+	95.9%	4.1%	49.5%
TOTAL	93.9%	6.1%	n/a

Detailed Census Data - Era of Service & Gender			
Census by EOS & Gender	Male	Female	Total
WWII	2	0	2
KC	7	0	7
VNE	72	1	73
Peacetime	11	2	13
Gulf War	1	0	1
Other	0	0	0
Dependent	0	3	3
TOTAL	93	6	99
% of Census	Male	Female	Total
WWII	100.0%	0.0%	2.0%
KC	100.0%	0.0%	7.1%
VNE	98.6%	1.4%	73.7%
Peacetime	84.6%	15.4%	13.1%
Gulf War	100.0%	0.0%	1.0%
Other			0.0%
Dependent	0.0%	100.0%	3.0%
TOTAL	93.9%	6.1%	n/a

Michigan Veteran Homes at Grand Rapids
March 2026 Monthly Census Report

Facility Census Data				
	Facility Census on Last Day of:		% of EOM Census Current Month	End of Month Average YTD
	Current Month	Last Month		
TOTAL CENSUS	125	127	<i>n/a</i>	123
By Care Setting				
Skilled Nursing	125	127	100.0%	123
Domiciliary	n/a	n/a	n/a	n/a
By War Era of Service				
WWII	1	1	0.8%	1
KC	8	8	6.4%	8
VNE	87	89	69.6%	86
Peacetime	16	16	12.8%	17
Gulf War	9	9	7.2%	9
Other	0	0	0.0%	0
Dependent	4	4	3.2%	4
By Age				
Under 60	4	4	3.2%	4
60 - 79	76	80	60.8%	80
80+	45	43	36.0%	39
By Gender				
Male	119	121	95.2%	117
Female	6	6	4.8%	6

Admissions, Deaths, Discharges During Month			
	Current Month	Total YTD	Monthly Avg YTD
Admissions	2	34	2.8
Deaths	4	28	2.2
Forced Discharges (<i>see memo</i>)	0	0	0.0
Other Discharges	0	4	0.3

Resident Assessment & Admissions Application Processing		
	Current Month	Total YTD
Financial Reassessments Performed	11	218
Admission Applications Processed	9	80
Admission Applications Approved	9	78
Approved Applicants Admitted	2	34
Approved Applicants on Waitlist or Not Yet Ready for Admission	159	2155
Admissions Applications Denied	0	10

Occupancy & Waitlist Rates					
	Avail. Beds	Waitlist	EOM Occupied	EOM % - Current	EOM % - Previous
Skilled Nursing	128	159	125	97.7%	99.2%
Domiciliary Care	n/a	n/a	n/a	n/a	n/a

Michigan Veteran Homes at Grand Rapids
March 2026 Monthly Census Report

Detailed Census Data - By Care Setting				
Skilled Nursing Census	Total Census	%		Average I & A
70-100% or Adjudicated	75	60.0%	(of total SN census)	n/a
Veteran (not 70-100 SCD)	46	36.8%	(of total SN census)	\$2,661.28
Dependent	4	3.2%	(of total SN census)	\$1,468.87
TOTAL Skilled Nursing Census	125	100.0%	(of TOTAL census)	n/a
Domiciliary Census	Total Census	%		Average I & A
Veteran	n/a	n/a	(of total Dom census)	n/a
Dependent	n/a	n/a	(of total Dom census)	n/a
Total Domiciliary Census	n/a	n/a	(of TOTAL census)	n/a

Detailed Census Data - Age & Gender			
Census by Age & Gender	Male	Female	Total
Under 60	4	0	4
60-79	74	2	76
80+	41	4	45
TOTAL	119	6	125
% of Census	Male	Female	Total
Under 60	100.0%	0.0%	3.2%
60-79	97.4%	2.6%	60.8%
80+	91.1%	8.9%	36.0%
TOTAL	95.2%	4.8%	n/a

Detailed Census Data - Era of Service & Gender			
Census by EOS & Gender	Male	Female	Total
WWII	1	0	1
KC	8	0	8
VNE	86	1	87
Peacetime	16	0	16
Gulf War Era	8	1	9
Other	0	0	0
Dependent	0	4	4
TOTAL	119	6	125
% of Census	Male	Female	Total
WWII	100.0%	0.0%	0.8%
KC	100.0%	0.0%	6.4%
VNE	98.9%	1.1%	69.6%
Peacetime	100.0%	0.0%	12.8%
Gulf War	88.9%	11.1%	7.2%
Other			0.0%
Dependent	0.0%	100.0%	3.2%
TOTAL	95.2%	4.8%	n/a

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP

May 2026 Monthly Census Report

Facility Census Data				
	Facility Census on Last Day of:		% of EOM Census Current Month	End of Month Average YTD
	Current Month	Last Month		
TOTAL CENSUS	124	123	n/a	122
By Care Setting				
Skilled Nursing	124	123	100.0%	122
Domiciliary	n/a	n/a	n/a	n/a
By War Era of Service				
WWII	2	2	1.6%	2
KC	9	9	7.3%	8
VNE	89	88	71.8%	90
Peacetime	14	14	11.3%	13
Gulf War	7	7	5.6%	6
Other	0	0	0.0%	0
Dependent	3	3	2.4%	4
By Age				
Under 60	3	3	2.4%	3
60 - 79	67	67	54.0%	68
80+	54	53	43.5%	51
By Gender				
Male	118	117	95.2%	115
Female	6	6	4.8%	7

Admissions, Deaths, Discharges During Month			
	Current Month	Total YTD	Monthly Avg YTD
Admissions	5	43	4.1
Deaths	2	38	3.3
Forced Discharges (see memo)	0	0	0.0
Other Discharges	2	5	0.4

Resident Assessment & Admissions Application Processing		
	Current Month	Total YTD
Financial Reassessments Performed	3	66
Admission Applications Processed	15	79
Admission Applications Approved	4	53
Approved Applicants Admitted	5	42
Approved Applicants on Waitlist or Not Yet Ready for Admission	8	142
Admissions Applications Denied	0	4

Occupancy & Waitlist Rates					
	Avail. Beds	Waitlist	EOM Occupied	EOM % - Current	EOM % - Previous
Skilled Nursing	128	8	124	96.9%	96.1%
Domiciliary Care	n/a	n/a	n/a	n/a	n/a

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP

May 2026 Monthly Census Report

Detailed Census Data - By Care Setting				
Skilled Nursing Census	Total Census	%	Average I & A	
70-100% or Adjudicated	92	74.2%	(of total SN census)	n/a
Veteran (not 70-100 SCD)	29	23.4%	(of total SN census)	\$3,426.39
Dependent	3	2.4%	(of total SN census)	\$2,019.33
TOTAL Skilled Nursing Census	124	100.0%	(of TOTAL census)	n/a
Domiciliary Census	Total Census	%	Average I & A	
Veteran	n/a	n/a	(of total Dom census)	n/a
Dependent	n/a	n/a	(of total Dom census)	n/a
Total Domiciliary Census	n/a	n/a	(of TOTAL census)	n/a

Detailed Census Data - Age & Gender			
Census by Age & Gender	Male	Female	Total
Under 60	3	0	3
60-79	65	2	67
80+	50	4	54
TOTAL	118	6	124
% of Census	Male	Female	Total
Under 60	100.0%	0.0%	2.4%
60-79	97.0%	3.0%	54.0%
80+	92.6%	7.4%	43.5%
TOTAL	95.2%	4.8%	n/a

Detailed Census Data - Era of Service & Gender			
Census by EOS & Gender	Male	Female	Total
WWII	2	0	2
KC	8	1	9
VNE	88	1	89
Peacetime	13	1	14
Gulf War Era	7	0	7
Other	0	0	0
Dependent	0	3	3
TOTAL	118	6	124
% of Census	Male	Female	Total
WWII	100.0%	0.0%	1.6%
KC	88.9%	11.1%	7.3%
VNE	98.9%	1.1%	71.8%
Peacetime	92.9%	7.1%	11.3%
Gulf War	100.0%	0.0%	5.6%
Other			0.0%
Dependent	0.0%	100.0%	2.4%
TOTAL	95.2%	4.8%	n/a

Michigan Veteran Homes DJ Jacobetti
May 2026 Monthly Census Report

Facility Census Data				
	Facility Census on Last Day of:		% of EOM Census	End of Month
	Current Month	Last Month	Current Month	Average YTD
TOTAL CENSUS	98	103	n/a	102
By Care Setting				
Skilled Nursing	97	102	99.0%	101
Domiciliary	1	1	1.0%	1
By War Era of Service				
WWII	2	2	2.0%	2
KC	8	9	8.2%	6
VNE	68	74	69.4%	75
Peacetime	15	14	15.3%	14
Gulf War	2	1	2.0%	1
Other	0	0	0.0%	0
Dependent	3	3	3.1%	3
By Age				
Under 60	1	1	1.0%	1
60 - 79	47	49	48.0%	50
80+	50	53	51.0%	51
By Gender				
Male	92	97	93.9%	96
Female	6	6	6.1%	6

Admissions, Deaths, Discharges During Month			
	Current Month	Total YTD	Monthly Avg YTD
Admissions	2	43	2.9
Deaths	7	41	4.0
Forced Discharges (see memo)	0	0	0.0
Other Discharges	1	6	0.5

Resident Assessment & Admissions Application Processing		
	Current Month	Total YTD
Financial Reassessments Performed	5	194
Admission Applications Processed	8	85
Admission Applications Approved	4	46
Approved Applicants Admitted	2	43
Approved Applicants on Waitlist or Not Yet Ready for Admission	54	849
Admissions Applications Denied	0	8

Occupancy & Waitlist Rates					
	Avail. Beds	Waitlist	EOM Occupied	EOM % - Current	EOM % - Previous
Skilled Nursing	126	54	97	77.0%	81.0%
Domiciliary Care	3	0	1	33.3%	33.3%

Michigan Veteran Homes DJ Jacobetti
May 2026 Monthly Census Report

Detailed Census Data - By Care Setting				
Skilled Nursing Census	Total Census	%	Average I & A	
70-100% or Adjudicated	47	48.5%	(of total SN census)	n/a
Veteran (not 70-100 SCD)	47	48.5%	(of total SN census)	\$3,628.87
Dependent	3	3.1%	(of total SN census)	\$991.40
TOTAL Skilled Nursing Census	97	99.0%	(of TOTAL census)	n/a
Domiciliary Census	Total Census	%	Average I & A	
Veteran	1	100.0%	(of total Dom census)	
Dependent	0		(of total Dom census)	\$0.00
Total Domiciliary Census	1	1.0%	(of TOTAL census)	n/a

Detailed Census Data - Age & Gender			
Census by Age & Gender	Male	Female	Total
Under 60	1	0	1
60-79	43	4	47
80+	48	2	50
TOTAL	92	6	98
% of Census	Male	Female	Total
Under 60	100.0%	0.0%	1.0%
60-79	91.5%	8.5%	48.0%
80+	96.0%	4.0%	51.0%
TOTAL	93.9%	6.1%	n/a

Detailed Census Data - Era of Service & Gender			
Census by EOS & Gender	Male	Female	Total
WWII	2	0	2
KC	8	0	8
VNE	67	1	68
Peacetime	13	2	15
Gulf War Era	2	0	2
Other	0	0	0
Dependent	0	3	3
TOTAL	92	6	98
% of Census	Male	Female	Total
WWII	100.0%	0.0%	2.0%
KC	100.0%	0.0%	8.2%
VNE	98.5%	1.5%	69.4%
Peacetime	86.7%	13.3%	15.3%
Gulf War	100.0%	0.0%	2.0%
Other			0.0%
Dependent	0.0%	100.0%	3.1%
TOTAL	93.9%	6.1%	n/a

Michigan Veteran Homes at Grand Rapids
May 2026 Monthly Census Report

Facility Census Data				
	Facility Census on Last Day of:		% of EOM Census Current Month	End of Month Average YTD
	Current Month	Last Month		
TOTAL CENSUS	123	125	n/a	124
By Care Setting				
Skilled Nursing	123	125	100.0%	124
Domiciliary	n/a	n/a	n/a	n/a
By War Era of Service				
WWII	1	1	0.8%	1
KC	7	8	5.7%	8
VNE	86	87	69.9%	86
Peacetime	16	16	13.0%	16
Gulf War	9	9	7.3%	9
Other	0	0	0.0%	0
Dependent	4	4	3.3%	4
By Age				
Under 60	4	4	3.3%	4
60 - 79	74	76	60.2%	79
80+	45	45	36.6%	41
By Gender				
Male	117	119	95.1%	118
Female	6	6	4.9%	6

Admissions, Deaths, Discharges During Month			
	Current Month	Total YTD	Monthly Avg YTD
Admissions	1	32	2.6
Deaths	3	27	2.3
Forced Discharges (see memo)	0	0	0.0
Other Discharges	1	5	0.5

Resident Assessment & Admissions Application Processing		
	Current Month	Total YTD
Financial Reassessments Performed	18	222
Admission Applications Processed	5	80
Admission Applications Approved	5	78
Approved Applicants Admitted	1	32
Approved Applicants on Waitlist or Not Yet Ready for Admission	162	2140
Admissions Applications Denied	0	8

Occupancy & Waitlist Rates					
	Avail. Beds	Waitlist	EOM Occupied	EOM % - Current	EOM % - Previous
Skilled Nursing	128	162	123	96.1%	97.7%
Domiciliary Care	n/a	n/a	n/a	n/a	n/a

Michigan Veteran Homes at Grand Rapids
May 2026 Monthly Census Report

Detailed Census Data - By Care Setting				
Skilled Nursing Census	Total Census	%	Average I & A	
70-100% or Adjudicated	73	59.3%	(of total SN census)	n/a
Veteran (not 70-100 SCD)	47	38.2%	(of total SN census)	\$2,687.27
Dependent	3	2.4%	(of total SN census)	\$1,479.12
TOTAL Skilled Nursing Census	123	100.0%	(of TOTAL census)	n/a
Domiciliary Census	Total Census	%	Average I & A	
Veteran	n/a	n/a	(of total Dom census)	n/a
Dependent	n/a	n/a	(of total Dom census)	n/a
Total Domiciliary Census	n/a	n/a	(of TOTAL census)	n/a

Detailed Census Data - Age & Gender			
Census by Age & Gender	Male	Female	Total
Under 60	4	0	4
60-79	72	2	74
80+	41	4	45
TOTAL	117	6	123
% of Census	Male	Female	Total
Under 60	100.0%	0.0%	3.3%
60-79	97.3%	2.7%	60.2%
80+	91.1%	8.9%	36.6%
TOTAL	95.1%	4.9%	n/a

Detailed Census Data - Era of Service & Gender			
Census by EOS & Gender	Male	Female	Total
WWII	1	0	1
KC	7	0	7
VNE	85	1	86
Peacetime	16	0	16
Gulf War Era	8	1	9
Other	0	0	0
Dependent	0	4	4
TOTAL	117	6	123
% of Census	Male	Female	Total
WWII	100.0%	0.0%	0.8%
KC	100.0%	0.0%	5.7%
VNE	98.8%	1.2%	69.9%
Peacetime	100.0%	0.0%	13.0%
Gulf War	88.9%	11.1%	7.3%
Other			0.0%
Dependent	0.0%	100.0%	3.3%
TOTAL	95.1%	4.9%	n/a

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP

June 2026 Monthly Census Report

Facility Census Data				
	Facility Census on Last Day of:		% of EOM Census Current Month	End of Month Average YTD
	Current Month	Last Month		
TOTAL CENSUS	121	124	n/a	122
By Care Setting				
Skilled Nursing	121	124	100.0%	122
Domiciliary	n/a	n/a	n/a	n/a
By War Era of Service				
WWII	2	2	1.7%	2
KC	8	9	6.6%	8
VNE	87	89	71.9%	89
Peacetime	14	14	11.6%	13
Gulf War	8	7	6.6%	6
Other	0	0	0.0%	0
Dependent	2	3	1.7%	4
By Age				
Under 60	3	3	2.5%	3
60 - 79	66	67	54.5%	68
80+	52	54	43.0%	51
By Gender				
Male	116	118	95.9%	115
Female	5	6	4.1%	7

Admissions, Deaths, Discharges During Month			
	Current Month	Total YTD	Monthly Avg YTD
Admissions	3	44	4.0
Deaths	5	40	3.4
Forced Discharges (see memo)	0	0	0.0
Other Discharges	1	5	0.4

Resident Assessment & Admissions Application Processing		
	Current Month	Total YTD
Financial Reassessments Performed	2	66
Admission Applications Processed	2	76
Admission Applications Approved	3	52
Approved Applicants Admitted	3	43
Approved Applicants on Waitlist or Not Yet Ready for Admission	9	134
Admissions Applications Denied	0	4

Occupancy & Waitlist Rates					
	Avail. Beds	Waitlist	EOM Occupied	EOM % - Current	EOM % - Previous
Skilled Nursing	128	9	121	94.5%	96.9%
Domiciliary Care	n/a	n/a	n/a	n/a	n/a

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP
June 2026 Monthly Census Report

Detailed Census Data - By Care Setting				
Skilled Nursing Census	Total Census	%		Average I & A
70-100% or Adjudicated	89	73.6%	(of total SN census)	n/a
Veteran (not 70-100 SCD)	30	24.8%	(of total SN census)	\$3,532.06
Dependent	2	1.7%	(of total SN census)	\$2,604.50
TOTAL Skilled Nursing Census	121	100.0%	(of TOTAL census)	n/a
Domiciliary Census	Total Census	%		Average I & A
Veteran	n/a	n/a	(of total Dom census)	n/a
Dependent	n/a	n/a	(of total Dom census)	n/a
Total Domiciliary Census	n/a	n/a	(of TOTAL census)	n/a

Detailed Census Data - Age & Gender			
Census by Age & Gender	Male	Female	Total
Under 60	3	0	3
60-79	64	2	66
80+	49	3	52
TOTAL	116	5	121
% of Census	Male	Female	Total
Under 60	100.0%	0.0%	2.5%
60-79	97.0%	3.0%	54.5%
80+	94.2%	5.8%	43.0%
TOTAL	95.9%	4.1%	n/a

Detailed Census Data - Era of Service & Gender			
Census by EOS & Gender	Male	Female	Total
WWII	2	0	2
KC	7	1	8
VNE	86	1	87
Peacetime	13	1	14
Gulf War Era	8	0	8
Other	0	0	0
Dependent	0	2	2
TOTAL	116	5	121
% of Census	Male	Female	Total
WWII	100.0%	0.0%	1.7%
KC	87.5%	12.5%	6.6%
VNE	98.9%	1.1%	71.9%
Peacetime	92.9%	7.1%	11.6%
Gulf War	100.0%	0.0%	6.6%
Other			0.0%
Dependent	0.0%	100.0%	1.7%
TOTAL	95.9%	4.1%	n/a

Michigan Veteran Homes DJ Jacobetti
June 2026 Monthly Census Report

Facility Census Data				
	Facility Census on Last Day of:		% of EOM Census	End of Month
	Current Month	Last Month	Current Month	Average YTD
TOTAL CENSUS	99	98	n/a	102
By Care Setting				
Skilled Nursing	98	97	99.0%	100
Domiciliary	1	1	1.0%	1
By War Era of Service				
WWII	1	2	1.0%	2
KC	7	8	7.1%	6
VNE	69	68	69.7%	75
Peacetime	16	15	16.2%	14
Gulf War	2	2	2.0%	1
Other	0	0	0.0%	0
Dependent	4	3	4.0%	3
By Age				
Under 60	1	1	1.0%	1
60 - 79	48	47	48.5%	49
80+	50	50	50.5%	51
By Gender				
Male	92	92	92.9%	95
Female	7	6	7.1%	6

Admissions, Deaths, Discharges During Month			
	Current Month	Total YTD	Monthly Avg YTD
Admissions	5	41	3.1
Deaths	4	40	4.0
Forced Discharges (see memo)	0	0	0.0
Other Discharges	0	6	0.4

Resident Assessment & Admissions Application Processing		
	Current Month	Total YTD
Financial Reassessments Performed	7	192
Admission Applications Processed	8	80
Admission Applications Approved	5	44
Approved Applicants Admitted	5	41
Approved Applicants on Waitlist or Not Yet Ready for Admission	56	824
Admissions Applications Denied	0	8

Occupancy & Waitlist Rates					
	Avail. Beds	Waitlist	EOM Occupied	EOM % - Current	EOM % - Previous
Skilled Nursing	126	56	98	77.8%	77.0%
Domiciliary Care	3	0	1	33.3%	33.3%

Michigan Veteran Homes DJ Jacobetti
June 2026 Monthly Census Report

Detailed Census Data - By Care Setting				
Skilled Nursing Census	Total Census	%	Average I & A	
70-100% or Adjudicated	47	48.0%	(of total SN census)	n/a
Veteran (not 70-100 SCD)	47	48.0%	(of total SN census)	\$3,390.19
Dependent	4	4.1%	(of total SN census)	\$3,424.88
TOTAL Skilled Nursing Census	98	99.0%	(of TOTAL census)	n/a
Domiciliary Census	Total Census	%	Average I & A	
Veteran	1	100.0%	(of total Dom census)	\$0.00
Dependent	0		(of total Dom census)	\$0.00
Total Domiciliary Census	1	1.0%	(of TOTAL census)	n/a

Detailed Census Data - Age & Gender			
Census by Age & Gender	Male	Female	Total
Under 60	1	0	1
60-79	42	6	48
80+	48	2	50
TOTAL	91	8	99
% of Census	Male	Female	Total
Under 60	100.0%	0.0%	1.0%
60-79	87.5%	12.5%	48.5%
80+	96.0%	4.0%	50.5%
TOTAL	91.9%	8.1%	n/a

Detailed Census Data - Era of Service & Gender			
Census by EOS & Gender	Male	Female	Total
WWII	1	0	1
KC	7	0	7
VNE	68	1	69
Peacetime	14	2	16
Gulf War Era	2	0	2
Other	0	0	0
Dependent	0	4	4
TOTAL	92	7	99
% of Census	Male	Female	Total
WWII	100.0%	0.0%	1.0%
KC	100.0%	0.0%	7.1%
VNE	98.6%	1.4%	69.7%
Peacetime	87.5%	12.5%	16.2%
Gulf War	100.0%	0.0%	2.0%
Other			0.0%
Dependent	0.0%	100.0%	4.0%
TOTAL	92.9%	7.1%	n/a

Michigan Veteran Homes at Grand Rapids
June 2026 Monthly Census Report

Facility Census Data				
	Facility Census on Last Day of:		% of EOM Census	End of Month
	Current Month	Last Month	Current Month	Average YTD
TOTAL CENSUS	120	123	n/a	123
By Care Setting				
Skilled Nursing	120	123	100.0%	123
Domiciliary	n/a	n/a	n/a	n/a
By War Era of Service				
WWII	1	1	0.8%	1
KC	7	7	5.8%	7
VNE	85	86	70.2%	86
Peacetime	16	16	13.2%	16
Gulf War	8	9	6.6%	9
Other	0	0	0.0%	0
Dependent	4	4	3.3%	4
By Age				
Under 60	4	4	3.3%	4
60 - 79	69	74	57.5%	78
80+	47	45	39.2%	41
By Gender				
Male	116	117	95.9%	117
Female	5	6	4.1%	6

Admissions, Deaths, Discharges During Month			
	Current Month	Total YTD	Monthly Avg YTD
Admissions	3	31	2.7
Deaths	5	28	2.6
Forced Discharges (see memo)	0	0	0.0
Other Discharges	1	6	0.6

Resident Assessment & Admissions Application Processing		
	Current Month	Total YTD
Financial Reassessments Performed	8	223
Admission Applications Processed	3	77
Admission Applications Approved	3	75
Approved Applicants Admitted	3	31
Approved Applicants on Waitlist or Not Yet Ready for Admission	162	2130
Admissions Applications Denied	0	8

Occupancy & Waitlist Rates					
	Avail. Beds	Waitlist	EOM Occupied	EOM % - Current	EOM % - Previous
Skilled Nursing	128		120	93.8%	96.1%
Domiciliary Care	n/a	n/a	n/a	n/a	n/a

Michigan Veteran Homes at Grand Rapids
June 2026 Monthly Census Report

Detailed Census Data - By Care Setting				
Skilled Nursing Census	Total Census	%	Average I & A	
70-100% or Adjudicated	71	59.2%	(of total SN census)	n/a
Veteran (not 70-100 SCD)	45	37.5%	(of total SN census)	\$2,795.74
Dependent	4	3.3%	(of total SN census)	\$1,468.87
TOTAL Skilled Nursing Census	120	100.0%	(of TOTAL census)	n/a
Domiciliary Census	Total Census	%	Average I & A	
Veteran	n/a	n/a	(of total Dom census)	n/a
Dependent	n/a	n/a	(of total Dom census)	n/a
Total Domiciliary Census	n/a	n/a	(of TOTAL census)	n/a

Detailed Census Data - Age & Gender			
Census by Age & Gender	Male	Female	Total
Under 60	4	0	4
60-79	68	1	69
80+	43	4	47
TOTAL	115	5	120
% of Census	Male	Female	Total
Under 60	100.0%	0.0%	3.3%
60-79	98.6%	1.4%	57.5%
80+	91.5%	8.5%	39.2%
TOTAL	95.8%	4.2%	n/a

Detailed Census Data - Era of Service & Gender			
Census by EOS & Gender	Male	Female	Total
WWII	1	0	1
KC	7	0	7
VNE	84	1	85
Peacetime	16	0	16
Gulf War Era	8	0	8
Other	0	0	0
Dependent	0	4	4
TOTAL	116	5	121
% of Census	Male	Female	Total
WWII	100.0%	0.0%	0.8%
KC	100.0%	0.0%	5.8%
VNE	98.8%	1.2%	70.2%
Peacetime	100.0%	0.0%	13.2%
Gulf War	100.0%	0.0%	6.6%
Other			0.0%
Dependent	0.0%	100.0%	3.3%
TOTAL	95.9%	4.1%	n/a

MICHIGAN HOMES FOR VETERANS
BOARD MANUAL

BOARD OF MANAGERS

BP-021

Interment in Cemetery
Attachments (2)

Reviewed: 7/13/2017

PURPOSE: To regulate the use of the cemetery at the Grand Rapids Home for Veterans (GRHV) and to provide guidance to families/responsible parties for funeral arrangements.

PROCEDURE FOR CEMETERY USE:

- A. The Michigan Veterans Homes cemetery is available to any person who was a member of the Grand Rapids Home or the D.J. Jacobetti Home at the time of death. Exceptions to this cemetery use policy may be made upon the approval of the Board of Managers.
- B. Headstones and markers may be provided by the V.A. for veterans. Next of kin will be responsible for providing headstones or markers for non-veterans.
- C. Next of kin purchasing headstones and markers for non-veterans will follow the guidelines in Attachment A.
- D. The Michigan Veterans Homes will purchase and place all vaults for the Homes cemetery grave sites.
- E. Flowers placed in the cemetery must comply with the requirements contained in Attachment B.
- F. A dependent spouse, when cremated, will be allowed to be placed in same plot. (Family will be responsible for modifying or replacing headstones).

PROCEDURE FOR FUNERAL ARRANGEMENTS:

- A. Funeral arrangements are determined by the member or other responsible party as part of the application process. Prepaid burial arrangements are encouraged in the absence of life insurance.

- B. Upon death the appropriate funeral home is contacted. The following sources of funding are explored:
 - 1. Life insurance policies
 - 2. Prepaid burial account
 - 3. Veterans Administration
 - 4. Soldiers and Sailors Relief Fund
 - 5. Social Security
 - 6. Personal funds at the member's financial institution
- C. Personal funds at the State Veteran's Home are applied if a funeral balance remains after all other sources have been exhausted, with payment made directly to the funeral home.
- D. Burial or cremation of indigent members without available funding is referred by the funeral home to the State Department of Health and Human Services.

ILLUSTRATIONS OF STANDARD GOVERNMENT HEADSTONES AND MARKERS

UPRIGHT HEADSTONE
WHITE MARBLE OR
LIGHT GRAY GRANITE

This headstone is 42 inches long, 13 inches wide and 4 inches thick. Weight is approximately 230 pounds. Variations may occur in stone color, and the marble may contain light to moderate veining.

BRONZE NICHE



This niche marker is 8-1/2 inches long, 5-1/2 inches wide, with 7/16 inch rise. Weight is approximately 3 pounds; mounting bolts and washers are furnished with the marker. For use if entombment is in a columbarium or mausoleum, or to supplement a private monument, for deaths occurring on or after November 1, 1990.

NOTE: Civil War Era headstones - In addition to the headstone and markers pictured, two special styles of upright headstones are available for those who served with Union Forces during the Civil War or for those who served in the Spanish-American War, and another for those who served with the Confederate States of America during the Civil War. Requests for these special styles should be made in block 27 of the application. It is necessary to submit detailed documentation that supports eligibility.

INSCRIPTION INFORMATION

MANDATORY ITEMS of inscription at Government expense are: Legal Name, Branch of Service, Year of Birth, and Year of Death. Branches of Service are: U.S. Army (USA), U.S. Navy (USN), U.S. Air Force (USAF), U.S. Marine Corps (USMC), U.S. Coast Guard (USCG), and by exception, U.S. Army Air Forces (USAAF), and other parent organizations authorized for certain periods of time and special units such as Women's Army Auxiliary Corps (WAAC), Women's Air Force Service Pilots (WASP), U.S. Public Health Service (USPHS), and National Oceanic & Atmospheric Administration (NOAA). Different examples of inscription formats are illustrated above. More than one branch of service is permitted, subject to space availability.

OPTIONAL ITEMS are identified on the application in boxes with bold outlines. These items may be included at Government expense if desired. Optional items include month and day of birth in block 3A, month and day of death in block 3B, highest rank attained in block 7, awards in block 9, war service in block 10, and emblem of belief in block 12. War service includes active duty service during a recognized period of war and the individual does not have to serve in the actual place of war, i.e. Vietnam may be inscribed if the veteran served during the Vietnam War period, even though the individual never served in Vietnam itself. Supporting documentation must be included with the application if you wish to include the highest rank and/or awards.

RESERVED SPACE for future inscriptions at private expense, such as spousal or dependent data, is allowed if requested in block 27 and if space is available. Only two lines of space may be reserved on flat markers due to space limitations. Reserved space is unnecessary on upright marble or granite headstones as the reverse side is available for future inscriptions.

MEMORIAL HEADSTONES AND MARKERS (remains are not buried). The words "In Memory Of" are mandatory and precede the authorized inscription data. The words "In Memory Of" are not inscribed when remains are buried.

ADDITIONAL ITEMS may be inscribed at government expense if they are requested on the initial application and space is available. Examples of acceptable items include terms of endearment, nicknames (in expressions such as "OUR BELOVED POPPY"), military or civilian credentials or accomplishments such as DOCTOR, REVEREND, etc., and special unit designations such as WOMEN'S ARMY CORPS, ARMY AIR CORPS, ARMY NURSE CORPS or SEABEES. All requests for additional inscription items should be stated in block 27, and are subject to VA approval. No graphics, emblems or pictures are permitted except VA approved emblems of belief, the Medal of Honor, and the Southern Cross of Honor for Civil War Confederate Veterans.

INCOMPLETE OR INACCURATE INFORMATION ON THE APPLICATION MAY RESULT IN ITS RETURN TO THE APPLICANT, A DELAY IN RECEIPT OF THE HEADSTONE OR MARKER, OR AN INCORRECT INSCRIPTION.

GRAND RAPIDS HOME FOR VETERANS CEMETERY FLORAL REGULATIONS

Fresh cut flowers may be placed on graves at any time.
Metal temporary flower containers are permitted.

Artificial flowers may be placed on graves during the
period from November 1 to May 30.

Plantings will not be placed on graves at any time.
Potted plants may be placed on the graves 10 days
before and including 10 days after Easter and Memorial
Day.

Floral items will be removed from graves as soon as
they become faded or unsightly.

During the lawn mowing and grounds maintenance
season, all floral items will be removed from the graves
when maintenance is required within the area.

Statues, vigil lights, glass objects of any nature and
any other type of commemorative items are not
permitted on graves at any time.

Floral items and other types of decorations will not
be secured to the markers.

Cemetery will be open during winter months, however,
roads will not routinely be maintained.



ROWS are numbered from West to East
GRAVES are numbered from North to South



P.O. Box 30036
Lansing, Michigan 48909-7536
Phone: (517) 373-1347

Website: <https://council.legislature.mi.gov/VeteranOmbudsman/Index>

Michigan Veterans' Facility Ombudsman Semi-Annual Report November 8, 2025 to May 8, 2026

The Michigan Veterans' Facility Ombudsman (MVFO) was created by [Public Act 198, 2016](#). The office of the MVFO is created within the Legislative Council, a nonpartisan legislative agency.

The MVFO mission is to ensure all residents of Michigan Veterans' Homes are treated with dignity and respect and that their concerns are heard and resolved. Our ability to obtain, interpret, and explain veteran policies and procedures and our knowledge of the veteran system uniquely position the MVFO office to serve the Legislature, Veterans, Facility Members, and citizens of Michigan.

This semi-annual report is submitted to the Legislative Council, the Board of Managers, and the Michigan Legislature pursuant to the provisions of [MCL 4.782 in Public Act 198, 2016](#), which states, "The ombudsman shall submit to the council, the board of managers, and the legislature a semi-annual report on the conduct of the office."

Michigan Veterans' Home Locations:

- [Michigan Veteran Homes at Grand Rapids](#)
- [Michigan Veteran Homes at Chesterfield Township](#)
- [Michigan Veteran Homes D.J. Jacobetti](#)
- [The NEW Michigan Veteran Homes D.J. Jacobetti](#)

Clinical Care Highlights	MVH Grand Rapids	MVH Chesterfield Township	MVH D.J. Jacobetti (Marquette)
Veterans & Dependents Served in FY25	160	160	161
Census as of 3/31/2026	125	121	99
CMS Star Rating*	5 out of 5 stars	5 out of 5 stars	5 out of 5 stars
Rank Among Michigan Skilled Nursing Facilities*	8 th of 423	1 st of 423	19 th of 423

**FY2026 Q1 CMS survey performance data, compiled by American Health Care Association, published February 23, 2026.*

Authority:

- Under [MCL 4.775 in Public Act 198, 2016](#), the MVFO office has access to all Michigan Veteran Homes and the information, records, and documents in possession of the facilities, including, but not limited to, veterans' facility member medical health records, mental health records, and mortality and morbidity records.
- The MVFO office investigates concerns filed by legislators, veterans' facility residents or their family members of allegations of violations of state law or issues concerning an administrative act, medical treatment of a veterans' facility resident, and conditions at a facility that pose a significant health or safety issue.
- The MVFO office serves as a point person to legislative offices regarding inquiries related to constituent questions and visits to veterans' facilities on a regular basis, interacting with the veteran residents and facility staff.

**MVFO Funding:**

In FY 2026, \$374,100 was appropriated through its traditional funding source in the Legislature's section of the general government budget.

MVFO Process:

The MVFO office receives correspondence that may be general in nature, but where sufficient information or specific complaints against a Michigan Veterans' Home about an administrative act, medical treatment of a resident veteran, or a condition existing at a facility that poses a significant health or safety issue for which there is no effective administrative remedy or is alleged to be contrary to law or departmental policy are given, the MVFO office will commence an initial inquiry to determine if an investigation is warranted.

The MVFO office initial inquiry includes reviewing relevant records and policies as well as correspondence with the Home's administrator and their staff members, and other individuals who are familiar with the issue presented in the inquiry.

Under [MCL 4.774 in Public Act 198, 2016](#), the MVFO office may commence an investigation if the initial inquiry results in further questions about an administrative act, medical treatment of a resident veteran, or a condition existing at a facility that pose a significant health or safety issue for which there is no effective administrative remedy or is alleged to be contrary to law or departmental policy.

Upon conclusion of an investigation, the MVFO office will prepare a written report with findings and recommendations to facilitate resolution of issues to the constituent, Home Administrator, and the Michigan Department of Military and Veterans Affairs.

Inquiries:

In the period covering this report, the MVFO office received one (1) inquiry.

- In December, a resident at the D.J. Jacobetti Veteran Home contacted the MVFO office with complaints about the Home's food service. The MVFO office spoke with the Home's Director of Nursing. The Director of Nursing informed the MVFO office that the Home is aware of the complaints and explained that the Home is under contract with a new food vendor for its meals. The Home has submitted complaints to the food vendor and is working with Michigan Veteran Homes leadership and other appropriate state agencies to resolve the matter as quickly as possible. The MVFO office suggested the Director of Nursing speak with the residents to acknowledge and reassert the Home is working on the matter. No further action is required from the MVFO office. The MVFO office considers this inquiry closed.

Investigations:

In the period covering this report, the MVFO office did not conduct any investigations.

MVFO Meeting Schedule:

The MVFO office scheduled meetings with Veteran Homes as outlined below:

<u>Grand Rapids Home</u>	<u>Chesterfield Twp. Home</u>	<u>D.J. Jacobetti Home</u>
February 10, 2026	March 19, 2026	March 24, 2026
April 13, 2026	April 27, 2026	May 5, 2026
July 14, 2026	August 18, 2026	June 18, 2026
October 13, 2026	November 3, 2026	December 8, 2026