



DEPARTMENT OF VETERANS AFFAIRS
Veterans Health Administration
Washington, DC 20420

March 13, 2025

Carly MacDonald
Administrator
Grand Rapids Home for Veterans
3000 Monroe, Northwest
Grand Rapids, MI 49505

Subject: Grand Rapids Home for Veterans Onsite VA Annual Survey, December 10 – 13, 2024

Dear Ms. MacDonald:

The Department of Veterans Affairs (VA) survey team conducted the 2024 Onsite VA Annual Survey of the Grand Rapids Home for Veterans from December 10 – 13, 2024. There were deficiencies that you were notified of in a letter dated January 13, 2025.

Based on the criteria outlined in the Office of Geriatric and Extended Care Escalation Plan Standard Operating Procedure (SOP), the Grand Rapids Home for Veterans is in Group 3. In accordance with the SOP, the facility submitted evidence of CAP implementation for all harm-level deficiencies along with a signed Attestation of Compliance indicating the Grand Rapids Home for Veterans is back to full compliance with all 38 C.F.R. § 51 regulations as of February 28, 2025.

The evidence of CAP implementation and signed Attestation of Compliance indicating the Grand Rapids Home for Veterans is back to full compliance with all 38 C.F.R. § 51 regulations have been accepted. The 2024 VA Annual Survey for the Grand Rapids Home for Veterans is thus now considered complete.

I grant the Grand Rapids Home for Veterans Provisional Certification. Per § 51.30(a), certifications expire 600 calendar days after the date of their issuance.

If you have any questions, please contact Cicely Robinson, National State Veterans Homes Program Manager for Quality and Oversight, who coordinates survey processes for Pod 1, at Cicely.Robinson@va.gov or 608-867-9422.

Thank you for your continued service to our nation's Veterans.

Sincerely,

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Scotte R. Hartronft, M.D., M.B.A., FACP, FACHE
Executive Director
Office of Geriatrics & Extended Care

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Carly MacDonald

cc: Beth Lumia

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