



DEPARTMENT OF VETERANS AFFAIRS  
Veterans Health Administration  
Washington, DC 20420

May 6, 2026

Carly MacDonald  
Administrator  
Michigan Veteran Homes at Grand Rapids  
3000 Monroe, N.W.  
Grand Rapids, MI 49505

Subject: Michigan Veteran Homes at Grand Rapids Onsite VA Annual Survey, December 9 – 12, 2025

Dear Ms. MacDonald:

The Department of Veterans Affairs (VA) survey team conducted the 2025 Onsite VA Annual Survey of the Michigan Veteran Homes at Grand Rapids from December 9 – 12, 2025. There were deficiencies that you were notified of in a letter dated January 9, 2026.

Based on the criteria outlined in the Office of Geriatric and Extended Care Escalation Plan Standard Operating Procedure (SOP), the Michigan Veteran Homes at Grand Rapids is in Group 3. In accordance with the SOP, the facility submitted evidence of corrective action plan (CAP) implementation for all harm-level deficiencies along with a signed Attestation of Compliance indicating the Michigan Veteran Homes at Grand Rapids is back to full compliance with all 38 C.F.R. part 51 regulations as of April 20, 2026.

The evidence of CAP implementation and signed Attestation of Compliance indicating the Michigan Veteran Homes at Grand Rapids is back to full compliance with all 38 C.F.R. part 51 regulations have been accepted. The 2025 VA Annual Survey for the Michigan Veteran Homes at Grand Rapids is thus now considered complete. I grant the Michigan Veteran Homes at Grand Rapids Provisional Certification. Per 38 C.F.R. § 51.30(a), certifications expire 600 calendar days after the date of their issuance.

If you have any questions, please contact the Facility Based Care State Veterans Home (SVH) Survey Team at [VHA12GECFBCSVHSurveyTeam@va.gov](mailto:VHA12GECFBCSVHSurveyTeam@va.gov), attention Cicely Robinson, National SVH Program Manager for Quality and Oversight.

Thank you for your continued service to the nation's Veterans.

Sincerely,

Catherine McVeary Kelso, MD, MS  
Deputy Executive Director, with delegated  
authority of Executive Director  
Office of Geriatrics and Extended Care

Page 2.

Ms. Carly MacDonald

cc: Jill Dietrich Mellon

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