

Important Telephone Numbers

Attorney General, Michigan Department of

Consumer Protection Division (517) 335-7599 or (877) 765-8388

Auto Theft Hotline (800) 242-HEAT (4328)

Environmental Quality, Michigan Department of

Environmental Assistance (800) 662-9278

Licensing and Regulatory Affairs, Michigan Department of (LARA)

1. Bureau of Construction Codes, Building Division (517) 241-9313

- Manufactured housing

2. Corporations Division (517) 241-6470

3. Department of Insurance and Financial Services (877) 999-6442

- Insurance and installment sales

4. Workers' Compensation (888) 396-5041

Natural Resources, Michigan Department of

Parks and Recreation (off-road vehicle information) (517) 284-7275

State, Michigan Department of

1. Driver Programs Division/Business Licensing Section (888) 767-6424

- Dealer licenses and renewals
- Dealer plates (replacement, issuing, canceling)
- Dealer surety bonds and fleet insurance
- Mechanic licensing and testing
- Repair facility registration

2. Business Compliance & Regulation Division and
Business Regulation Section (517) 335-1799

- Dealer Manual and Repair Facility Manual
- Licensee training classes

State, Michigan Department of (continued)

3. Information Center(888) 767-6424
- Branch office issues
 - Plate fee calculation
 - Resale title processing
4. Regulatory Monitoring Division.....(517) 335-1410
 Fax(517) 335-3192
- Consumer complaints
 - Curbstoner referrals (unlicensed dealers)
5. Electronic Funds Transfer.....(517) 335-0436
6. Garage Keeper's Lien(517) 636-5872
7. Record Look-up Unit (vehicle histories)(517) 335-6198
8. Repossessor's License(888) 767-6424
9. Titles by Mail.....(517) 636-5872
10. VIN replacement/assembled vehicles(888) SOS-MICH (767-6424)
11. Watercraft, ORVs, and snowmobiles(888) SOS-MICH (767-6424)

Treasury, Michigan Department of

- Sales, Use and Withholding Taxes Division(517) 636-4230
- Sales tax exemptions
 - Sales tax reciprocity (with other states)
 - Sales tax for watercraft, ORVs, snowmobiles

U.S. Government

- Auto Safety Hotline (NHTSA).....(888) 327-4236
 Customs (imports).....(313) 964-7641
 Federal Trade Commission (window stickers).....(202) 326-2222