



Michigan Department of State

2019 Accomplishments Summary

Customer Service

- Became first Secretary of State in the modern era to visit all 131 branch offices in the first 100 days of the administration.
- Expanded appointments to every branch office, enabling any Michigander to conduct their business at an office in 30 minutes or less.
- Upgraded the self-service options for citizens, replacing 60 broken self-service terminals and partnering with Meijer and Kroger to launch a statewide expansion of improved self-service stations throughout Michigan.
- Oversaw the initial overhaul of the entire infrastructure behind licensing vehicles in Michigan, laying the groundwork for more reforms to modernize transactions in 2020 and beyond.

Independent Citizens Redistricting Commission

- Launched a citizen-led, independent and transparent application process to enable Michigan citizens in every corner of the state to apply to serve on Michigan's first citizens redistricting commission.
 - Posted applications online in English, Spanish and Arabic and contacted 250,000 voters via mail to proactively invite them to apply for a seat on the commission.
 - Hosted initial application workshops across the state to encourage citizens to apply to serve.
- Developed and provided a free notary service statewide at all branch offices and in coordination with third-party volunteer notaries.
- Secured \$2 million in funding from the Legislature to administer the application process for the commission.

Election Modernization

- Implemented automatic voter registration at branch offices statewide, with robust processes in place to ensure only eligible citizens are registered this way.
- Launched online voter registration portal as an option for eligible Michigan citizens.
- Instituted registration up to and including Election Day and no-excuse absentee voting (vote by mail) in time for May 2019 local elections.
- Convened Michigan's first Collegiate Student Advisory Task Force and facilitated its report on election modernization.
- Convened the Election Modernization Advisory Committee to determine best practices.

Election Security

- Joined the Electronic Registration Information Center (ERIC) to ensure voter file accuracy.
- Convened Michigan's first Election Security Commission to identify best practices.
- Conducted pilot risk-limiting audits at locations across the state.
- Hired the state's first election security specialist.
- Partnered with national, state and local agencies to test and improve Michigan election systems.

Additional Initiatives

- Chaired and launched Governor Whitmer's Task Force on Women in Sports.
- Co-hosted a nonpartisan voting rights history tour in Alabama for 20 secretaries of state.
- Launched "Motorcyclists Are Hard to See" campaign to promote awareness and safety.
- Enabled third-party e-notary services to increase accessibility to notarization.
- Participated for the first time in the State of Michigan staff engagement survey.