ROAD *to* RESTORATION

Michigan Department of State driver's license clinics

Welcome to Road to Restoration, a free clinic that connects residents with staff from the Michigan Department of State to determine the necessary steps to reinstate your driver's license. Your road to getting safely behind the wheel starts with these five easy steps.

Clinic steps

1 *Check in*

When you arrive at the clinic, begin by checking in with the R2R team, which includes completing a blue information sheet and a media release form.* If you did not book an appointment in advance, you can register for the clinic at this point.

** If you do not wish to be photographed or filmed, please let one of our staff know at the check-in station.*

2 *Visit the Mobile Office*

Stop by the Secretary of State Mobile Office at the clinic to purchase a copy of your driving record, get a record of any Failure to Appear in Court (FAC)/ Failure to Comply with Judgment (FCJ), holds on your record, and complete other standard license, ID, and vehicle transactions.

At this step, you will need:

- ✓ Your Michigan driver's license or ID
- ✓ $16 for driving record *(recommended but not required)*

3 *Talk with MDOS staff*

Next, we'll connect you with a member of the MDOS staff to review your driving record and advise on the steps you will need to take to reinstate your driver's license, including:

1. Paying fines/fees to a district court and/or the Michigan Department of State (MDOS) to regain your driver's license.
2. Waiting until you're eligible to regain your license, then paying fines/fees to the court and MDOS, then re-applying for your license.
3. Applying for an administrative hearing after multiple alcohol or substance-related (DUI/DWI) offenses or felony driving offenses.

4 ***Volunteer attorneys, community partners, and/or other resources (may not be available at all clinics)***

Volunteer attorneys, community partners, and/or additional resources may be available at some clinics.

** If you meet with a volunteer attorney, you must sign a statement agreeing that you understand their counsel is provided in direct association with the clinic as a one-time, pro bono courtesy. They are not providing an attorney-client relationship.*

5 ***Check out***

Before you leave the clinic, stop by the exit table to check out with a member of the Michigan Department of State staff to provide feedback about your experience and ask any final questions.

Clinic notes

Full name: _____

Clinic location attended: _____ **Date attended:** _____

People I spoke to (staff, attorneys, etc): _____

_____

_____

Next steps (check all that apply): ☐ *Pay fines* ☐ *Pay fees* ☐ *Hearing* ☐ *Other*

Notes: _____

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Helpful contact information

Department/area	Contact information	Topic
Department of State Information Center (DSIC)	(888) 767-6424	General information and questions
Office of Hearings and Administrative Oversight (OHAO)	(888) 767-6424 *follow prompts for hearings*	Revocation hearings and interlock oversight
Driver Assessment	(517) 335-7051	Driver assessment actions / medical forms
CDL help desk	(517) 636-7474	Commercial driver's licenses / out-of-state convictions / out-of-state holds
Driver Record Activity Unit	(517) 636-6406	Court abstracts / Failure to Appear (FAC) and Failure to Comply (FCJ) concerns
Financial responsibility	(517) 636-6406	Unsatisfied judgment cases
Latitude subrogation services	(877) 454-3400 ext. 6227	Assigned claims cases
Returned payment suspensions	(517) 335-3124	Returned payment suspensions that have not been transferred to Eaton County
Record Sales Unit	(517) 335-6198	Record requests or document duplicates
Road to Restoration email and website	mdos-r2r@michigan.gov mi.gov/R2R	
211 Michigan	Call 211 or mi211.org	
Virtual court directory	bit.ly/R2RVirtualCourts	
Substance Use Evaluator email and website	mdhhs-bhdda@michigan.gov bit.ly/R2RSubstanceEvaluator	