



ROAD *to* RESTORATION

Michigan Department of State driver's license clinics

Welcome to Road to Restoration, a free clinic that connects residents with staff from the Michigan Department of State to determine the necessary steps to reinstate your driver's license. Your road to getting safely behind the wheel starts with these five easy steps.

Clinic steps

1

Check in

When you arrive at the clinic, start by checking in with the R2R team, which includes completing a blue information sheet and a media release form*. If you didn't book an appointment at the clinic in advance, you can register for the clinic at this point.

** If you do not wish to be photographed, please let one of our staff know at the check-in station.*

2

Visit the Mobile Office

Stop by the Secretary of State Mobile Office at the clinic to purchase a copy of your driving record, get a record of any Failure to Appear in Court (FAC)/ Failure to Comply with Judgment (FCJ), holds on your record, and complete other standard license, ID, and vehicle transactions.

At this step, you will need:

- ✓ Your Michigan driver's license or ID
- ✓ \$16 for driving record (*recommended but not required*)

Take a seat after you complete your transaction with the Mobile Office. If you brought your driving record with you, then head immediately to the waiting area. A member of our team will see you shortly!

3

Talk with MDOS staff

Next, we'll connect you with a member of the MDOS staff to review your driving record and advise on the steps you will need to take to reinstate your driver's license, including:

1. Paying fines/fees to a district court and/or the Michigan Department of State (MDOS) to regain your driver's license
2. Waiting until you're eligible to regain your license, then paying fines/fees to the court and MDOS, then re-applying for your license
3. Applying for an administrative hearing after multiple alcohol or substance-related (DUI/DWI) offenses or felony driving offenses

4

Volunteer attorneys and court fines and fees (may not be available at all clinics)

If volunteer attorneys and/or a court is present at the clinic, drop by this station to speak with experts and determine if you owe fines and fees. While here, you may be able to pay fines/fees on-site or, depending on the court, set up a payment plan.

** If you meet with a volunteer attorney, you must sign a statement agreeing that you understand their counsel is provided in direct association with the clinic as a one-time, pro bono courtesy. They are not providing an attorney-client relationship.*

5

Check out

Before you leave the clinic, stop by the exit table to check out with a member of the Michigan Department of State staff and the Michigan Association of United Ways to confirm next steps and ask any final questions.

Clinic notes

Full name: _____

Clinic location attended: _____ **Date attended:** _____

People I spoke to (staff, attorneys, etc): _____

Next steps (check all that apply): *Pay fines* *Pay fees* *Hearing* *Other*

Notes: _____

Helpful contact information

Department/area	Contact information	Topic
Department of State Information Center (DSIC)	888-767-6424	General information and questions
Office of Hearings and Administrative Oversight (OHAO)	888-767-6424 <i>follow prompts for hearings</i>	Revocation hearings and interlock oversight
Driver Assessment	517-335-7051	Driver assessment actions / medical forms
CDL help desk	517-636-7474	Commercial Driver Licenses / out-of-state convictions / out-of-state holds
Driver Record Activity Unit	517-636-6406	Court abstracts / Failure to Appear (FAC) and Failure to Comply (FCJ) concerns
Financial responsibility	517-636-6406	Unsatisfied judgment cases
Latitude subrogation services	877-454-3400 ext. 6227	Assigned claims cases
Returned payment suspensions	517-335-3124	Returned payment suspensions that have not been transferred to Eaton County
Economic Crime Unit - Eaton County Prosecutor's Office	517-543-4647	Returned payment suspensions transferred to Eaton County for collection
Record Sales Unit	517-335-6198	Record requests or document duplicates
Road to Restoration email and website	MDOS-R2R@Michigan.gov Michigan.gov/R2R	
211 Michigan	Call 211 or mi211.org	
Virtual court directory	bit.ly/R2RVirtualCourts	
Substance Use Evaluator email and website	mdhhs-bhdda@Michigan.gov bit.ly/R2RSubstanceEvaluator	