



Jocelyn Benson, Secretary of State
Michigan Department of State

Michigan Transparency Network

Successful overhauls of antiquated systems

2019

Online voter registration

- Processes tens of thousands of registration updates each year

2019

CARS

- Migrated from mainframe
- Enables online DMV services and kiosks



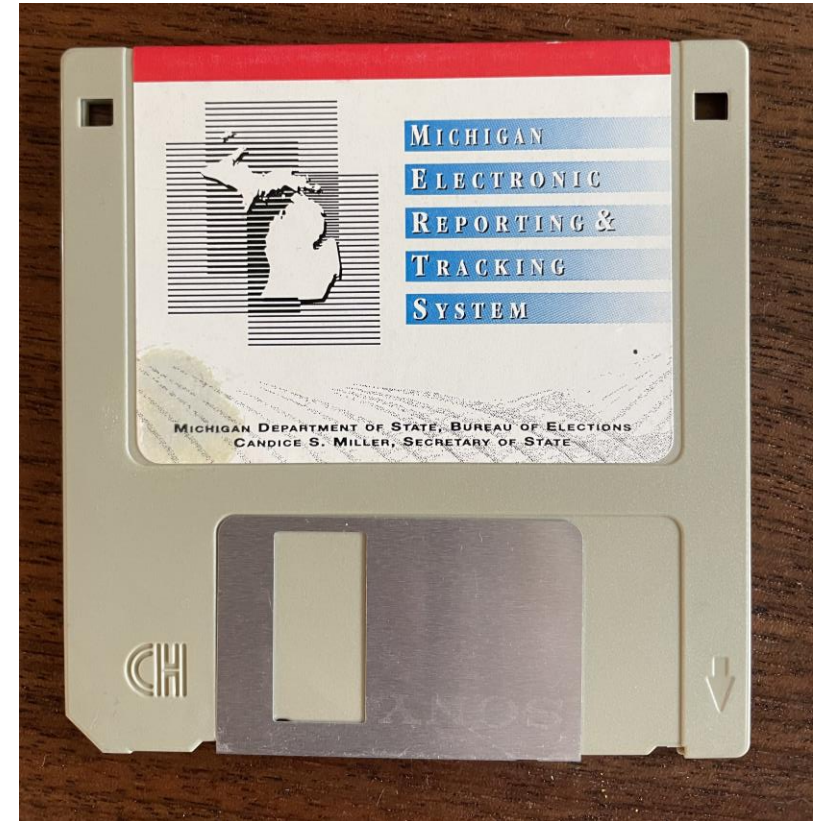
2023

Early Voting E-Pollbook

- Brand new system
- Supported 1.2 million early voters in Nov 2024

MERTS: Old, outdated, hard to use

- MERTS was a tool for campaign finance disclosure, first implemented in 2000
- Software was difficult to update because it required manual installations and was built on outdated infrastructure
- Users constantly complained about MERTS
 - Complicated to use
 - User interface not intuitive
 - Did not maintain data integrity
- 24 million legacy records, some entries free-form narrative structure



Old system costly to maintain

- **Annual cost to maintain MERTS:** \$18m over 9 years
 - MERTS maintained contract expired March 2024 after state exercised last extension available
 - Maintenance costs \$1.85m per year
- **Cost to build and maintain MiTN:** \$9m over 5 years
 - Maintenance costs is \$1.2m per year
- **Vendor processing refunds for downtime**

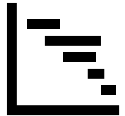
Process Improvements since May



Increased frequency of user **communications** and **training**



Conducted additional **user research** to better understand and prioritize improvements



Added additional DTMB support on **project management** and **testing**



Finalizing **Corrective Action Plan** with Tyler Technologies



Revamped Go Live approval processes to ensure thorough vetting before launch

Technology fixes since May

Made improvements primarily via two software releases – May 31 and June 17

SB99 / SB100 Updates

Made additional fields optional to create **consistency with form outlined in statute**

Public Search

Ability to search by contributor information, migrated committee notifications, **search response 97% shorter**

Improved Filer Experience

Fixed known issues with Committee module imports, data display of fields within application

Rapid Response Fixes

Hotfixes affecting PFD filers or PFD data

Personal Financial Disclosure recap

June 13 deadline

159 Total Filers

47 in MiTN
112 via email / PDF

6 voluntary filers



Added training
videos



Added after-hours
phone support



Increased email
communication



Resolved handful of
issues directly with
filers

Summary of Improvements for July 12 Release

Campaign Finance Filing Summary Report

- Users can click in public search results to see details of a filing
- Includes summary page and schedules
- July includes summary for filings created in MiTN

Usability improvements for Filers

- Credit card payments for committee and lobby fees
- Improvements to lobby registration process
- Resolving issues for infrequent scenarios and known bugs

Other usability improvements for Public Search

- Ability to search cumulative contributions in CF search
- Improve ability for users to scroll / explore public search results
- Improving performance of spreadsheet downloads

Campaign Filing Summary Report

- This report will allow users to click on a search result and see all details about that filing
- **July release:** summary filing for CF Reports
- **Q3-Q4:** summary filing for CF reports migrated from MERTS
- Will be similar to MERTS Campaign Summary Filing view

REPORT SUMMARY AND SCHEDULES REPORT

Committee Information

Committee ID: 0600342
Committee Name: April's Cool Cat Committee

Report Details

Statement Type: January CS
Coverage Period: 11/01/2023 - 12/31/2023

Candidate Information

Candidate Name: April Mainly
Office/District Sought: Representative in State Legislature - 18th District
County of Residence: IOSCO

Address Information

Committee Address: 100 Industry Drive, Detroit, Louisiana, 707237087
Committee Mailing Address: 557 Kipton Trail, Detroit, Tennessee, 37087
Phone: (216) 546-5630

Treasurer and Recordkeeper Information

Treasurer Name and Address: April Main - 100 Industry Drive, , Detroit, Louisiana, 707237087

Phone Number:(666) 606-6666

Recordkeeper Name and Address:

Phone Number:

Election Information

Relates To:
Election Date:
Dissolution Date (Effective):
Qual/Non-Qual Date:
January Statement Coverage Year: 01/01/2023 - 12/31/2023

Submission and Signature

Signer Information:
Submission Date:

A committee that does not have a Reporting Waiver must file all required Campaign Statements. The Campaign Statements must include all applicable Schedules. Direct contributions, in-kind contributions, loans, expenditures, and outstanding debts count against the \$1,000 Reporting Waiver threshold. If any of the information listed in the items above has changed since the information was shown on the

Vision for the future – better than before

Make the disclosure experience smooth for filers AND improve transparency by making data **accessible, complete, and accurate** so Michiganders know what influences their government

Future Activities

- Increase options for download and view of bulk records (Aug)
- Usability study with eMichigan to drive longer-term UX improvements (In progress)
- Summary information to explain data and answer top questions (2026)