

OUR MISSION

The Department of Treasury provides fair and efficient financial services on behalf of taxpayers, governments, students, and all Michiganders for the long-term fiscal health and stability of our state.

OUR VISION

We are the innovative and inclusive resource provider of exceptional financial services for a better Michigan.

OUR VALUES

- Integrity
- Inclusion & Diversity
- Innovation
- Public Service

OUR FOUNDATION

Employee Engagement

We are committed to an inclusive environment that values diverse perspectives and cultivates employee recruitment, retention, development, and leadership.

Culture of Service

We provide complete, accurate, and timely services to all internal and external customers in a professional manner.

Continuous Improvement

We are dedicated to proactive and innovative employee-driven solutions in our daily operations and strategic financial leadership.



Our GOALS & STRATEGIES

GOAL #1: Plan for Michigan's short- and long-term financial opportunities and challenges.

- Create a roadmap to provide financial stability for our state
- Review current tax laws and their impact on current and future revenue, as a resource for policymakers
- Coordinate and provide access to financial literacy resources and tools for all Michiganders
- Update and implement business continuity plans and risk assessments to mitigate financial and organizational risk

GOAL #2: Securely and efficiently process quality Treasury data.

- Implement data governance framework
- Establish data maps that reflect the flow of Treasury data
- Ensure accurate posting of data
- Identify security risks and implement remediation plans for Treasury's IT environment

GOAL #3: Define and improve satisfaction for all customer groups.

- Improve our website and materials to be more accessible and customer-focused
- Evaluate opportunities to provide more interactive tools and real-time solutions for assisting customers
- Offer consistent customer service expectations and training across the department
- Reach agreement on expectations that define consistent customer satisfaction and develop related training across the agency

GOAL #4: Enhance recruitment and increase retention of engaged employees by making Treasury a great place to work.

- Cultivate plan to be more attractive as an employer
- Develop administrators, managers, and supervisors as leaders
- Provide expectations, resources, and support for our employees